NEW ZEALAND
RED CROSS
RĪPEKA WHERO AOTEAROA

2026 ANNUAL REPORT

HERE FOR HUMANITY

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TRIBUTE TO SIR KENNETH KEITH

HE MAIMAI AROHA



REST NOW OUR CHIEFLY FRIEND, REST.

With profound respect, New Zealand Red Cross honours the distinguished life and contributions of one of this country's most eminent authorities of International Humanitarian Law, The Right Honourable Justice Sir Kenneth James Keith ONZ KBE KC.

Sir Kenneth, or 'Sir Ken' as he was affectionately known, was a globally respected expert in international law, including through his work with New Zealand Red Cross.

Sir Ken passed away on Wednesday, 13 May 2026.

Sir Ken was the inaugural Chair of the New Zealand International Humanitarian Law (IHL) Committee when it was formed in 1980. He held the role of chair for almost all of the years since then, most recently resuming participation in 2015 when he returned from service at the International Court of Justice in The Hague. He retired from the Committee in 2023.

A significant number of New Zealand Red Cross National Presidents and IHL advisors, who have acted as secretariat of the committee via their Red Cross roles, have benefitted from the wisdom and experience of Sir Ken.

After he stepped back from the Chair's role in 2023, New Zealand Red Cross acknowledged Sir Ken with one of our highest honours, a Distinguished Service Award. That award recognised and expressed gratitude for his long service as Chair of the New Zealand International Humanitarian Law Committee.

Sir Ken has also been very involved in promoting and supporting our New Zealand Red Cross National IHL Moot competition, which brings law students from across Aotearoa New Zealand together to develop their understanding of IHL and its application. Attending the Moot finals this past November at Victoria University of Wellington where he remained an Emeritus Professor of Law, Sir Ken was a larger-than-life presence for the aspiring lawyers who participated in these moot courts and who remember him from his years of teaching. His involvement as Presiding Judge for the Moot competition for many years is greatly appreciated.

As one of our New Zealand Red Cross Counsellors of Honour, he was a regular contributor to our National Council Annual General Meeting particularly in relation to the activities of the New Zealand IHL Committee, as well as keeping the Minister of Foreign Affairs updated. Sir Ken participated in many other Red Cross events alongside his wife, fellow Councillor of Honour and former National President of New Zealand Red Cross, Jocelyn, Lady Keith.

Outside of New Zealand Red Cross, Sir Ken played a crucial role in law reform around tax and electoral systems as a member and President of the New Zealand Law Commission.

In 2004, Sir Ken was appointed as an inaugural member of the Supreme Court of New Zealand before, just two years later, becoming the first New Zealander elected to the International Court of Justice, serving a nine-year term. Sir Ken reflected on his legacy with the publication of his last, 2025 book, Without Fear or Favor: A Life in Law, which summarised the key areas of his interest in jurisprudence.

Ahakoa kua hinga te tōtara haemata, i te waonui o Tāne. E whātoro tonu ana tōna ātārangi ki te ngākau o tēnā, o tēnā, o tātou.

Moe mai rā e te rangatira, e moe.

Although a lofty tōtara tree has fallen in the vast forest of Tāne, their shadow continues to stretch out and touch the hearts of us all.

INTRODUCTION | HE TĪMATANGA KŌRERO

In a year marked by growing humanitarian need both here and overseas, New Zealand Red Cross continued to stand alongside communities across Aotearoa New Zealand and throughout the wider Pacific region. Here for humanity, whether supporting people through emergencies, welcoming former refugees into new communities, delivering meals and connection to those unable to cook for themselves, or responding to global crises, our people showed the power of humanity in action.

Across the motu | country, our Disaster Welfare and Support Teams supported communities through severe weather events resulting in flooding and landslides, and local emergencies, helping people access practical support, information, and reassurance when it mattered most. At the same time, thousands of Meals on Wheels volunteers continued to provide more than just nourishment, delivering regular connection, and moments of care to people in communities across Aotearoa New Zealand.

Internationally, New Zealanders once again responded with generosity to support people affected by disasters, conflict, and displacement. From humanitarian support following Hurricane Melissa, opening the Middle East Humanitarian Crisis Appeal to providing ongoing assistance across the Pacific and support for communities impacted by conflict overseas particularly in and around Ukraine, our work remained grounded in the Fundamental Principles.

Throughout this report, you'll read stories that reflect the breadth of our humanitarian mission, from volunteers supporting communities during emergencies, to refugee-background whānau building new lives in Aotearoa New Zealand, to delegates representing New Zealand Red Cross overseas.

This year has also been one of continued evolution and focus for our organisation. As we move beyond the halfway point of Strategy 2030, we have continued strengthening our emergency management capability and readiness, improving our systems and sustainability, embedding our seven area model, and deepening our commitment to Te Tiriti o Waitangi | Treaty of Waitangi and Te Ao Māori | Māori worldview.

At a time when humanitarian organisations around the world are facing increasing pressure, the support of our New Zealand Red Cross people, our partners, donors, and communities has never been more important. Together, we remain committed to improving the lives of vulnerable people by mobilising the power of humanity.

With your support, New Zealand Red Cross will continue to show up where we are needed most — with compassion, care, and action. Here for humanity.

WHAT WE STAND FOR

TĀ MĀTOU E WHAKAPONO NEI

Our mission is to improve the lives of vulnerable people by mobilising the power of humanity and enhancing community resilience. Our seven Fundamental Principles guide everything we do.

HUMANITY | TE NGĀKAU ATAWHAI

The International Red Cross and Red Crescent Movement, born of a desire to bring assistance without discrimination to the wounded on the battlefield, endeavours, in its international and national capacity, to prevent and alleviate human suffering wherever it may be found. Its purpose is to protect life and health and to ensure respect for the human being. It promotes mutual understanding, friendship, cooperation and lasting peace amongst all peoples.

I ahu ngātahi mai te Rīpeka Whero o te Ao me te Kāhui Ānau Kura i te wawata ki te āwhina – mā te kore whakapainga kanohi – i a rātou e takoto tūākiri ana ki te kauhanga riri, ā, ko tana whāinga mā tōna āheinga ā-motu, o te ao hoki, ko te ārai me te whakamauru i te mamae o te tangata, ahakoa kei hea. Ko tana pūtake, ko te tiaki i te oranga me te hauora, me te āta whakarite i te whakaaro nui ki te tangata. Ka whakanuia te ngākau kotahi o te māramatanga, te whakahoanga, te mahi ngātahi, me te pūmau tonutanga o te rangimārie ki ngā tāngata katoa.

IMPARTIALITY | TE TŌKEKETANGA

It makes no discrimination as to nationality, race, religious beliefs, class or political opinions. It endeavours to relieve the suffering of individuals, being guided solely by their needs, and to give priority to the most urgent cases of distress.

Kāhore he whakapainga kanohi mō te noho whenua,te iwi, ngā whakapono hāhi, ngā tūranga, ngā whakaaro tōrangapū rānei o te tangata. Ko tana whāinga, he whakamāmā i te mamae o tēnā me tēnā, ko ō rātou matea anake ka ārahi i ngā mahi, ā, ka aro nui i te tuatahi ki a rātou e tino pēhi rawatia e ngā āwangawanga.

NEUTRALITY | TE WHAKARAUPAPA

In order to continue to enjoy the confidence of all, the Movement may not take sides in hostilities or engage at any time in controversies of a political, racial, religious or ideological nature.

Kia pūmau tonu ai te whakamanawatanga o te katoa, ka noho taharua te Rīpeka Whero o te Ao me te Kāhui Ānau Kura i roto i ngā kekeritanga, ā, kāhore hoki e whai wāhi atu ki ngā taupatupatu e hāngai ana ki ngā take o te tōrangapū, o ngā iwi, o ngā whakapono, o ngā whakaaro kaupapa rānei.

INDEPENDENCE | TE TŪ MOTUHAKE

The Movement is independent. The National Societies, while auxiliaries in the humanitarian services of their governments and subject to the laws of their respective countries, must always maintain their autonomy so that they may be able at all times to act in accordance with the principles of the Movement.

Ka tū motuhake te Rīpeka Whero o te Ao me te Kāhui Ānau Kura. Ahakoa te whai wāhi o ngā kāhui ā-motu hei rōpū e whai wāhi ana ki ngā ratonga ā-tangata o ō rātou kāwanatanga, ahakoa ka whai pānga anō hoki ngā ture o ō rātou whenua ki a rātou, me ū tonu rātou ki tō rātou tū motuhake, kia āhei ai rātou ki te whakatutuki mahi mā ngā Mātāpono o te Rīpeka Whero o te Ao me te Kāhui Ānau Kura i ngā wā katoa.

VOLUNTARY SERVICE | HE RATONGA TŪAO

It is a voluntary relief movement not prompted in any manner by desire for gain.

He ratonga hāpai tūao te Rīpeka Whero o te Ao me te Kāhui Ānau Kura, ā, e kore rawa ngā mahi e kōkirihia hei painga ake mā tātou tonu.

UNITY | TE KOTAHITANGA

There can be only one Red Cross or one Red Crescent Society in any one country. It must be open to all. It must carry on its humanitarian work throughout its territory.

Kia kotahi anake te Rīpeka Whero, te Kāhui Ānau Kura rānei e mahi ana ki te whenua kotahi. Me noho wātea tēnei rōpū ki te katoa. Me kawe haere taua ratonga i āna mahi ngākau atawhai, puta noa i taua takiwā.

UNIVERSALITY | O TE AO

The International Red Cross and Red Crescent Movement, in which all Societies have equal status and share equal responsibilities and duties in helping each other, is worldwide.

Ko te Rīpeka Whero o te Ao me te Kāhui Ānau Kura tētahi ratonga o te ao katoa, ā, he rite tonu te tūnga o ngā kāhui ratonga katoa, ka whakatutuki ngātahi hoki rātou i ngā kawenga me ngā mahi, hei tautoko tētahi i tētahi.

NATIONAL PRESIDENT'S REPORT

TE PŪRONGO A TE TUMUAKI

TĒNĀ KOUTOU KATOA,

It has been another significant year for New Zealand Red Cross, shaped by humanitarian need both at home and abroad, and by the extraordinary commitment of our people.

Across Aotearoa, our New Zealand Red Cross people have continued to support communities through emergencies, strengthen resilience, welcome former refugees, and provide essential services to people experiencing vulnerability and isolation. Internationally, we have remained connected to our wider Red Cross Red Crescent Movement, contributing to humanitarian responses across the Pacific and beyond. Wherever that need exists, we are here for humanity.

As National President, I continue to be inspired by the dedication and compassion shown by Red Cross people in every part of our organisation. Whether responding to emergencies, supporting governance and leadership, delivering Meals on Wheels, or representing New Zealand Red Cross internationally, our people demonstrate the enduring relevance of our humanitarian mission.

This year, we continued progressing the long-term work of Realising 2030 to realise the intent of Strategy 2030. Our seven area model is established and is maturing as we work to help strengthen local leadership and community connection while supporting greater consistency across the organisation. We have also continued investing in youth leadership and engagement, recognising the important role rangatahi | young people play in shaping the future of humanitarian action.

We have seen increasing humanitarian pressures globally, including the impacts of conflict, displacement, climate-related disasters, and economic uncertainty.

These challenges reinforce the importance of organisations like New Zealand Red Cross remaining trusted, community-focused and able to adapt the way we work to support communities.

At the same time, we know the wider charitable and humanitarian sector continues to face financial and operational pressures. I want to acknowledge the thoughtful work taking place across New Zealand Red Cross to strengthen our long-term sustainability while remaining focused on delivering meaningful impact for communities.

Internationally, New Zealand Red Cross remains an active and respected member of the global Red Cross Red Crescent Movement. We continue to contribute to international dialogue, support our Pacific partners, and uphold the Fundamental Principles and International Humanitarian Law that guide our work around the world.

The 2025 National Council Annual General Meeting and governance activities once again reflected the strength, diversity, and commitment of our membership. I want to acknowledge everyone who contributes their time, expertise, and leadership to help guide our organisation into the future.

On behalf of the National Board, thank you to every volunteer, member, employee, donor, and supporter who makes this work possible. Your compassion and commitment continue to strengthen communities across Aotearoa New Zealand and beyond, ensuring New Zealand Red Cross continues to be here for humanity, wherever we are needed.

Ngā mihi nui,



JOHN DYER | NATIONAL PRESIDENT

SECRETARY GENERAL'S REPORT

TE PŪRONGO A TE TUMU WHAKARAE

TĒNĀ KOUTOU KATOA,

This year has once again demonstrated both the scale of humanitarian need and the extraordinary impact of collective action.

Across Aotearoa New Zealand and internationally, New Zealand Red Cross people continued to support individuals, whānau | families, and communities facing uncertainty, disruption, and volatility. From severe weather events and local emergencies to ongoing global conflict and displacement, our teams and volunteers remained committed to supporting people with dignity, care, and through upholding our Fundamental Principles. Wherever the need, we are here for humanity.

In communities across Aotearoa New Zealand, our Disaster Welfare and Support Team volunteers supported emergency response efforts and community recovery activities, while also continuing to strengthen local preparedness and resilience. Our Meals on Wheels volunteers enable people to remain in their homes when unable to prepare nutritious meals for themselves and help to reduce isolation for thousands of people nationwide.

Our migration programmes continued to support refugee-background communities as people rebuild their lives in Aotearoa New Zealand. Through Pathways to Settlement, Pathways to Employment, and Refugee Trauma Recovery, our teams and volunteers helped individuals and whānau navigate settlement, employment, wellbeing, and community connection.

Internationally, New Zealand Red Cross continued supporting humanitarian efforts across the Pacific and beyond through funding, partnerships, technical expertise, and delegate deployments. This included support for communities affected by disasters and conflict, as well as ongoing collaboration with our sister National Societies and Movement partners.

This year also highlighted the importance of maintaining strong, sustainable humanitarian organisations. Across the sector, many organisations are navigating increasing demand, financial pressure, and growing complexity. At New Zealand Red Cross, we have continued working to strengthen our systems, sharpen our focus, and ensure we remain resilient and effective into the future.

We continued progressing our Strategy 2030 goals, including strengthening organisational sustainability, investing in our people and systems, and deepening our commitment to Te Tiriti o Waitangi and Te Ao Māori. The continued leadership of our Pou Ārahi Māori | Māori leadership and growth of kaupapa Māori initiatives across the organisation reflect our ongoing commitment to meaningful partnership and cultural capability.

This year also saw strong engagement from communities and supporters across the country. Campaigns and partnerships, including the Uber x Red Cross Clothing Drive, Annual Appeal activities and our very first Giving Day fundraiser, highlighted the generosity of New Zealanders and the willingness of communities to support humanitarian action.

None of this work would be possible without the commitment of our New Zealand Red Cross people, our donors, and partners. Every conversation, delivery, deployment, emergency response, donation, and act of support contributes to something bigger — stronger, more connected, and more resilient communities.

In a world where humanitarian need continues to grow, our mission remains clear. We will continue showing up for people when they need us most. Here for humanity.

Ngā mihi nui,



SARAH (NORM) STUART-BLACK | SECRETARY GENERAL

REALISING STRATEGY 2030

TĀ MĀTOU RAUTAKI 2030

In 2019, New Zealand Red Cross launched Strategy 2030, our long-term vision to become a stronger, more sustainable, and more impactful humanitarian organisation.

As we move beyond the halfway point of the strategy, the work of Realising 2030 continues to shape how we operate, support communities, and prepare for the future.

Strategy 2030 was designed to ensure New Zealand Red Cross remains focused on where we can make the greatest impact. It recognises a rapidly changing humanitarian environment shaped by climate change, increasing disasters, displacement, social isolation, and growing community need.

Realising 2030, our organisation-wide transformation programme, has focused on ensuring we have the people, systems, services, and sustainability needed to meet these challenges now and into the future.

THE PROGRAMME CENTRES AROUND FOUR TRANSFORMATIONAL SHIFTS:

OUR PEOPLE
Ā MĀTOU TĀNGATA

We work as one diverse and connected organisation that values inclusion, strengthens cultural capability, and supports our people to deliver meaningful humanitarian impact.

OUR SERVICES
Ā MĀTOU RATONGA

We focus on where we can have the greatest impact on people and communities in vulnerable situations, building on our strengths and humanitarian expertise.

OUR SYSTEMS
Ā MĀTOU PŪNAHA

We continue improving the systems, processes, and tools that help us work effectively, consistently, and sustainably across the organisation.

OUR SUSTAINABILITY
TŌ MĀTOU TOITŪTANGA

We are building a financially, environmentally, and socially sustainable organisation that can continue supporting communities for generations to come.

REALISING 2030 PROGRESS UPDATE

Since launching Strategy 2030, New Zealand Red Cross has continued adapting to significant humanitarian events and organisational change. Alongside responding to emergencies and supporting communities, we embedded the seven area model, strengthened emergency readiness, invested in digital and operational improvements, and expanded our focus on youth engagement and Te Ao Māori.

While much has changed, our purpose remains the same — to improve the lives of vulnerable people by mobilising the power of humanity.



OUR PEOPLE
Ā MĀTOU TĀNGATA

WHAT WE'VE ACHIEVED:

- Continued building cultural capability across our organisation through kaupapa Māori initiatives and learning opportunities.
- Strengthened leadership and engagement opportunities for rangatahi | young people through youth governance and volunteering initiatives.
- Continued embedding our seven area governance and support model across the organisation.
- Supported New Zealand Red Cross people to respond to growing humanitarian need across Aotearoa New Zealand.



OUR SERVICES
Ā MĀTOU RATONGA

WHAT WE'VE ACHIEVED:

- Continued strengthening emergency preparedness, response, and recovery capability following recent severe weather events and emergencies.
- Expanded and strengthened community-focused services supporting wellbeing, resilience, and connection.
- Continued supporting refugee-background communities through settlement, employment, and wellbeing programmes.
- Strengthened partnerships and collaboration across the Pacific and within the wider Red Cross Red Crescent Movement.

OUR SYSTEMS
Ā MĀTOU PŪNAHA

WHAT WE'VE ACHIEVED:

- Continued improving organisational systems, tools, and processes to support more consistent and effective delivery.
- Continued work for enhanced digital platforms and channels to improve communication, accessibility, and ongoing engagement.
- Continued strengthening planning, reporting, and programme management capability across the organisation.

OUR SUSTAINABILITY
TŌ MĀTOU TOITŪTANGA

WHAT WE'VE ACHIEVED:

- Progressing financial sustainability initiatives and long-term forecasting and planning.
- Delivered First Aid training to more than 65,000 New Zealanders, while generating important income to support our humanitarian work.
- Expanded community fundraising and partnership initiatives to support humanitarian work.
- Actively growing our retail shops and strengthening shop performance, generating vital income to support our humanitarian work.
- Continued work to improve environmental sustainability and support climate-related commitments.

WHAT'S UNDERWAY

- Continuing to improve property, fleet, and operational sustainability across the organisation.
- Further strengthening long-term planning and sustainability across key service areas.
- Modernising and maturing systems and ways of working to better support our people and communities.
- Growing community engagement and supporter participation across fundraising and humanitarian activities.

GOVERNANCE

TE MANA WHAKAHAERE

OUR NATIONAL COUNCIL

TŌ MĀTOU KAUNIHERA Ā-MOTU

National Council is our highest governing body and is responsible for electing our National President, National Board members, and National Youth Representative.

Representatives from members in our areas make up seven area councils. Our seven areas each have up to five representatives on our National Council.

As well as National Board members and area representatives, National Council includes our:

- National President
- Vice-President
- National Youth Representative
- Counsellors of Honour



NEW ZEALAND RED CROSS SECRETARY GENERAL SARAH STUART-BLACK AND NATIONAL PRESIDENT JOHN DYER.



OUR PATRON | TŌ MĀTOU KAIRANGI

Her Excellency The Rt Hon Dame Cindy Kiro, GNZM, QSO, Governor-General of New Zealand is our Patron and is a non-voting member of National Council.

OUR NATIONAL BOARD | TŌ MĀTOU POARI Ā-MOTU

The National Board sets our strategic direction, approves plans and ensures we are upholding our core principles and working effectively to achieve our mission.

OUR SECRETARY GENERAL AND EXECUTIVE LEADERSHIP TEAM TŌ MĀTOU TUMU WHAKARAE ME TE KĀHUI KAIĀRAHI

Along with the Executive Leadership Team the Secretary General oversees the operational delivery of the strategic direction provided by the National Board. The Executive Leadership Team comprises five general managers, an executive director and a Pou Ārahi Māori.

OUR RELATIONSHIP TO GOVERNMENT TĀ MĀTOU HONONGA KI TE KĀWANATANGA

We work as an auxiliary to public authorities in the humanitarian field. This means that while we are independent, we cooperate with the Government for humanitarian purposes.



JOHN DYER NZGD

NATIONAL PRESIDENT
ELECTED NOV 2024

John joined Red Cross in 2001 as a member of the Central Region Board. After being deployed to Indonesia as an international delegate in 2005 he worked for IFRC for more than a decade. He joined the National Board in 2017 and was Vice-President from 2021 to 2024 before being elected as National President.



PATRICK CUMMINGS JP

VICE-PRESIDENT
ELECTED NOV 2024

Patrick was a Red Cross employee from 1993 to 2016 and worked in senior roles as varied as Regional Director, National Retail Manager and Acting National Fundraising Manager. He was Chair of our Waikato Area Council before joining the National Board in 2019. Patrick was appointed Vice-President in November 2024.



DAN WILDEN

NATIONAL
YOUTH REPRESENTATIVE
ELECTED NOV 2024

Dan joined Red Cross in 2014 through a youth emergency preparedness programme and later joined the Dunedin Disaster Welfare and Support Team. He's been on the Dunedin Branch Executive Committee, National Youth Panel, Otago Area Council, and Southern Area Council.



AMANDA AYE

ELECTED NOV 2025

A self-described "lifelong Red Cross person", Amanda has been involved with our organisation for almost 15 years. Between 2012 and 2020 she worked with our Migration teams and our community programmes. Amanda was an international delegate in Myanmar in 2019 working with the IFRC and Myanmar Red Cross. Between 2020 and 2023, she served on our Northern Area Council.



SUE CHAMBERLAIN

ELECTED NOV 2022

Sue joined Red Cross in 2008 as an international delegate, which saw her work with Red Cross National Societies in Timor-Leste and in the Pacific. She led our Wellington Area Council from 2016 to 2018 and was President of our Wellington Branch from 2021 to 2022.



DR MAT DARLING

ELECTED NOV 2022

Mat joined Red Cross in 2007 and has a background in youth, organisational development, and emergency management. He held roles in disaster response and youth governance, including National Youth Representative, prior to being elected to National Board. He holds several other governance roles in organisations covering primary industry, technology, local community, and sport.



MIKAELA HIGHT

ELECTED NOV 2024

Mikaela joined Red Cross in 2018 as a Disaster Welfare and Support Team volunteer and has held leadership roles with the Kāpiti-Mana team. She was a Red Cross employee for several years where she supported our Executive Leadership Team, and related national projects.



WARREN JOHNSTONE

CO-OPTED OCT 2017, TENURE ENDED NOV 2025

Warren is a qualified Fellow Chartered Accountant and is a Senior Audit Partner at BDO Christchurch. He's an FMA licensed auditor, approved Chartered Accountants Australia and New Zealand (CAANZ) auditor, and Office of the Auditor and Controller approved auditor. Warren joined the National Board in October 2017 and was the chair of the National Board's Audit and Risk Committee.



NIALL SHEPHERD QSM JP

ELECTED NOV 2024

Niall joined Red Cross in 2006 as an emergency response unit volunteer, which was a precursor to our Disaster Welfare and Support teams. As an international delegate, he was deployed to Haiti in 2008 and Sri Lanka in 2010. He chaired the Otago Area Council from 2012 to 2018 and was awarded Honorary Life Membership in 2016.



GREG RIMMER-HOLLYMAN

CO-OPTED JUN 2025

Greg has over 30 years of audit and risk experience gained in Australia and South Africa. He's an experienced independent audit committee member and non-executive director for government and not-for-profit organisations. Greg was co-opted as a National Board member on 16 June 2025 for a four-year term. He transitioned to Chair of the Audit and Risk Committee at the close of National Council in 2025.



REUBEN TUCKER

CO-OPTED JUN 2025

Reuben joined Red Cross in 2012 as a trustee of the New Zealand Red Cross Foundation and provided governance advice and support in the delivery of the New Zealand Disaster Fund. He's a senior banker with 30 years' experience in New Zealand, Australia, and Asia-Pacific. Reuben was co-opted as a National Board member on 16 June 2025 for a two-year term.

OUR PEOPLE

Ā MĀTOU TĀNGATA

The work of New Zealand Red Cross, and the wider Red Cross Red Crescent Movement, is only made possible by the significant time and effort put in by members volunteering their time here and across the world.

Everyone is welcome to find their place with us and join great people making a difference to humanity.

OUR MEMBERS

Ā MĀTOU MEMA

At the end of the 2025/26 financial year, New Zealand Red Cross had:

15,069 MEMBERS

THIS INCLUDES:

105 TRAINED DELEGATES
available for international deployment, ready to provide support as and when needed, across the globe.

WE WERE GLAD TO WELCOME:

3,347 NEW MEMBERS
in the 12 months to 30 June 2026.

THIS YEAR:

ONE OUT OF **EVERY SIX**
Red Cross volunteers was a young person, aged less than 31 years.

HOW OUR MEMBERS VOLUNTEER THEIR TIME WITH NEW ZEALAND RED CROSS

- **3,154** People volunteered to deliver Meals on Wheels
- **1,814** People volunteered in our nationally managed Red Cross Shops
- **782** People volunteered to support former refugees
- **359** People volunteered with our Disaster Welfare and Support Teams
- **614** People volunteered to help with our community-based activities
- **46** People volunteered to help with our governance

OUR NETWORKS

Ā MĀTOU KŌTUITUI KANORAU

To celebrate and encourage diversity, equity, inclusion and belonging across our organisation, we have established several networks and communities that are led by Red Cross people and support connection, visibility, and shared learning.

RŌPŪ HĀPAI MĀORI

Established to support Red Cross people by encouraging, guiding, and providing input on Māori mana motuhake, tikanga Māori, te reo Māori, and Te Ao Māori.

DISABILITY NETWORK

In December 2025 we established a new community of Red Cross people, which aims to connect, support each other and increase the visibility of disabled communities.

TAKATĀPUI • RAINBOW NETWORK

Red Cross people who are committed to championing rainbow inclusivity and diversity within our organisation.

SUSTAINABILITY NETWORK

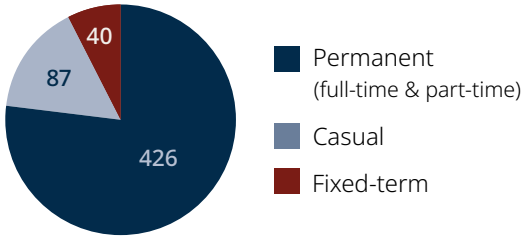
Exists to foster and grow a culture of sustainability across the organisation

OUR EMPLOYEES

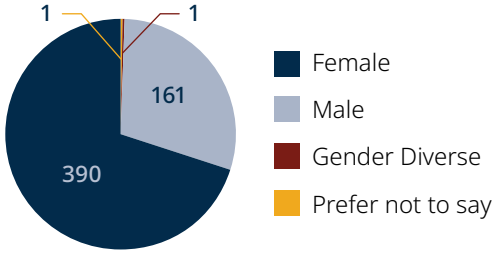
Ā MĀTOU KAIMAHI

553 TOTAL EMPLOYEES

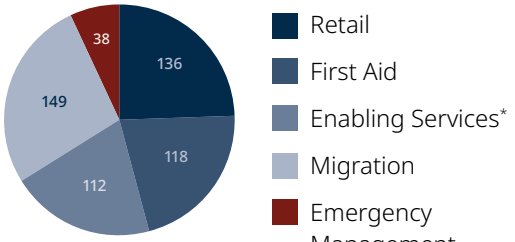
EMPLOYEE BREAKDOWN



GENDER IDENTITY



EMPLOYEES BY SERVICE



*Enabling Services includes services such as Communications, Philanthropy, Organisational Services and our support teams.

OUR HEALTH, SAFETY, AND WELLBEING | TE ORANGA, TE HAUMARU ME TE HAUORA

Keeping our people mentally and physically healthy and safe is an important priority. In 2025/26 we have continued to invest in and strengthen our health, safety and wellbeing focus ensuring that we maintain effective representation and participation from across the motu | country. We're continually improving our systems and developing new practical tools and resources to ensure that everyone feels safe, supported and empowered to make a positive contribution.

HE PITO MATA

TE AO MĀORI PROGRAMME

At New Zealand Red Cross, we are committed to building our Māori cultural capability to deliver on the key objectives of Strategy 2030.

Grounded in our guiding whakataukī "Iti noa ana, he pito mata" | something small can sustain many, our He Pito Mata programme represents a transformative journey to weave Te Ao Māori into the fabric of our identity, systems and service delivery. This mahi | work is essential in building our capability, strengthening relationships with iwi and Māori and improving our impact across Aotearoa New Zealand.



A RED CROSS VOLUNTEER SHARES A HONGI AT A RECOVERY HUB SUPPORTING PEOPLE AFFECTED BY SEVERE WEATHER IN ŌAKURA.

OUR JOURNEY SO FAR

Our structured capability journey began in 2022 with the launch of the Aronui training programme under stage one of the Te Ao Māori Project Plan, establishing the critical foundations required to underpin a multi-year effort. By 2024 our steering group had developed a comprehensive programme to map, sequence, and resource this work sustainably over the long term.

With the appointment of our Pou Ārahi Māori in February 2025, work commenced on a refreshed programme plan designed to execute short, medium and long-term capability development.

BY THE NUMBERS

50 attendees on average at Te Taha Wairua, our weekly karakia

12 participants successfully completed Aronui Taumata Aronui our Te Ao Māori capability programme

51 participants of a Matariki webinar and e-learning module

74 participants at Te wiki o reo Māori classes

THE PATH AHEAD

As we move to mature our capability, our focus is on moving from building awareness to embedding practices.

This will be done through five key pillars:

- Our Identity
- Our Systems and Culture
- Our People's Capability
- Our Connection
- Developing frameworks to measure, understand and share our progress

This financial year our priorities have been to drive this improvement through developing a te reo Māori policy, influencing brand and style guides, and drafting a koha section for the Sensitive Expenditure Policy. We also published an introduction guide to Te Ao Māori for our people.

We are continuing to deliver Aronui (Levels One and Two) and beginning the development of an individual cultural capability framework. We have generated practical guidance for engaging with iwi Māori and continue to support the Rōpū Hāpai Māori. We have worked hard through the year to establish base line data.

We have held several successful events through the year including, running webinars during Te Wiki o te Reo Māori, a webinar and online learning module for Matariki and we hosted a tour to He Tohu – a powerful exhibition that brings together He Whakaputanga o te Rangatiratanga o Nu Tireni | Declaration of Independence of the United Tribes of New Zealand, Te Tiriti o Waitangi | Treaty of Waitangi, Te Petihana Whakamana Pōti Wāhine | Women's Suffrage Petition.

Regular weekly online karakia which has provided a place of mindfulness for all Red Cross people from across the motu to connect and bring focus to the week ahead.

By delivering on these commitments, we will ensure New Zealand Red Cross continues to grow into a more inclusive and Te Tiriti o Waitangi-informed organisation.

IN YOUR COMMUNITY

I NGĀ HAPORI

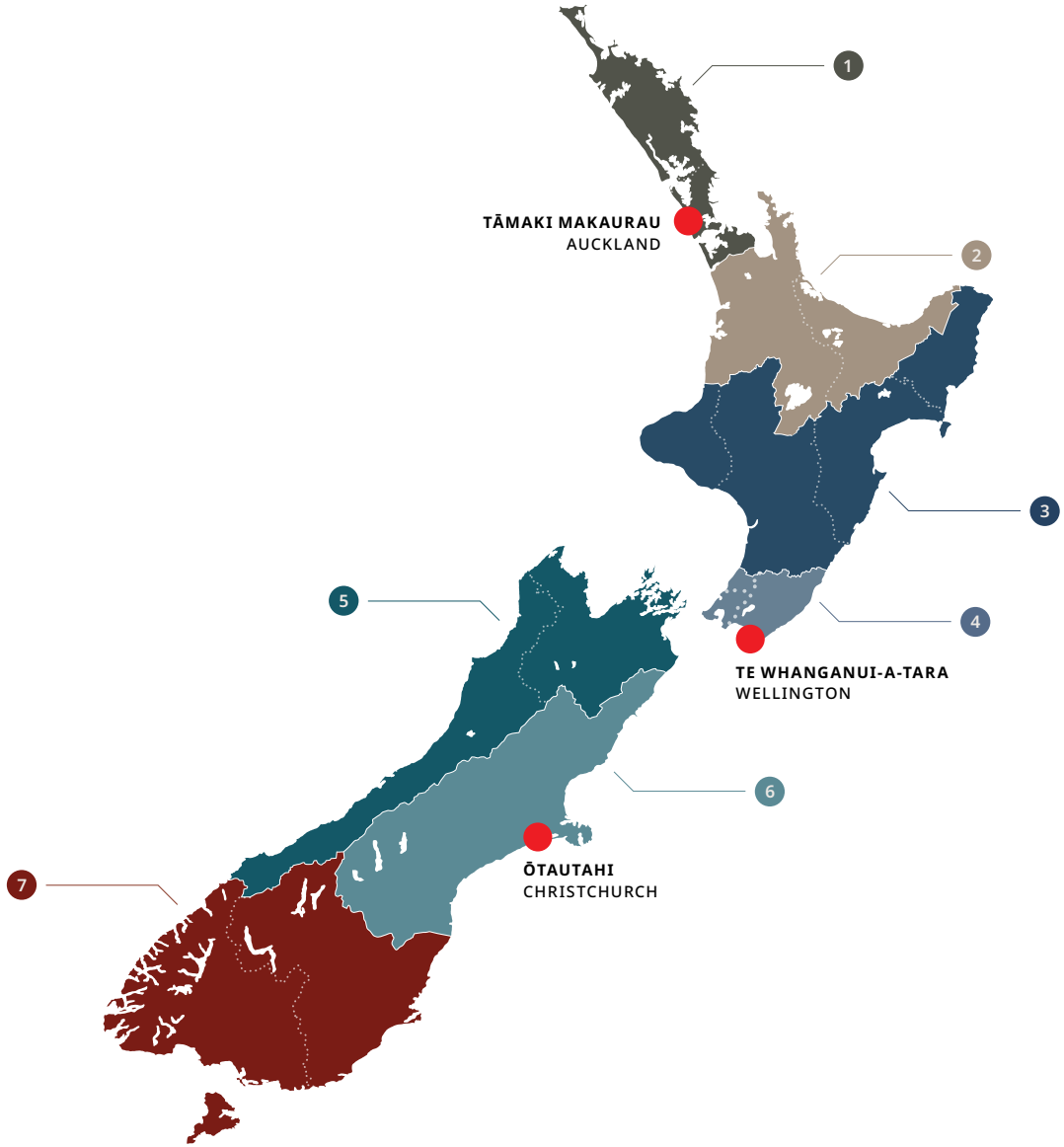
OUR AREAS

O MĀTOU ROHE

Our seven geographical areas provide a local structure for promoting our activities and connecting Red Cross people within the community.

Each area has an area council. Our area councillors are governance volunteers, elected to lead local planning and activities and to help motivate and empower fellow Red Cross people to carry out humanitarian work in their area.

Our area councils collaborate closely with our branches and local groups on Red Cross activities.



EXAMPLES OF COMMUNITY ACTIVITIES

1 NORTHERN | TE HIKU

Newborn babies and their whānau in Northland received Winter Warmer Packs, with knitted blankets, hats, slippers and scarves distributed through the Rawene Hospital community coordinator and Bald Angels.

2 MIDLAND | TE PUKU

Communities across the area celebrated 75 years of Meals on Wheels, recognising the dedicated volunteers who help make the service possible. As well as delivering hot, nutritious meals, volunteers provide regular social connection and an important check on the wellbeing of people in their communities.

3 EAST-WEST | TE PĀKAU

In Napier, Gisborne and Palmerston North, branch volunteers provided well-made curtains to people referred by local agencies, helping create warmer, healthier homes and improve the wellbeing of people in their communities.

4 CENTRAL | TE ŪPOKO

Red Cross people took part in a Good and Ready workshop to strengthen their emergency preparedness skills and support delivery of Good and Ready activities across the area, alongside Kāpiti Mana DWST, Upper Hutt and Eastbourne volunteers.

5 UPPER SOUTH | TE TAUIHU

Local branches helped welcome families arriving in their communities through the Pathways to Settlement programme, providing welcome and school packs, food vouchers and knitted items to help families settle into their new homes.

6 CANTERBURY | TE TAKERE

Young people in Ashburton and Geraldine had greater access to First Aid and Psychological First Aid training, supported by legacy funding and the Geraldine Branch. Building these practical skills helps young people feel more prepared to support others and strengthens resilience in their communities.

7 SOUTHERN | TE TAURAPA

Nearly 200 people came together at Araiteuru Marae in Ōtepoti Dunedin for a Manaakitanga Community Engagement pōwhiri welcoming former refugees and migrants. The event also marked 10 years of the Pathways to Settlement programme in Dunedin, with former refugee clients, support workers and Red Cross people sharing reflections on a decade of welcoming and supporting new communities.



We acknowledge and thank our Branches and groups for their ongoing commitment to local fundraising efforts including the facilitation of book fairs, local branch shops and other fundraising activities. This is a significant and valued contribution that enables the delivery of our services across the motu | country.

This fundraising is undertaken in many different forms often reflecting the community in which the branch operates. We particularly want to acknowledge the impact of the 14 branch-managed shops across the country that make a significant financial contribution towards enabling the delivery of Red Cross services.

BRANCH SHOPS NGĀ TOA PEKA:

KERIKERI
WAIHEKE ISLAND
HUNTLY
WAITOA
DANNEVIRKE
NAPIER
PALMERSTON NORTH (BOOKSHOP)
WHANGANUI (BOOKSHOP)
LEVIN
MOTUEKA
GERALDINE
METHVEN
BALCLUTHA
WAIMATE SUPPORTED BY THE NATIONAL RETAIL DIRECTORATE

Branch managed shops play an important role in their communities as well as raising funds for Red Cross work. The Napier Branch shop is a great example. Alongside raising significant funds for Red Cross work it also acts as a 'community hub', bringing together volunteers and customers with a common desire to contribute to and support their community.



NAPIER RED CROSS BRANCH SHOP MEMBERS AND VOLUNTEERS JULIA RALPH AND JEANNIE NIGHTINGALE.

INTERNATIONAL

Ā MĀTOU MAHI I TE AO

Our international programmes assist communities affected by disasters and conflict around the world.

Our assistance includes the deployment of trained delegates to support Red Cross Red Crescent Movement partners both remotely from Aotearoa New Zealand and in-country. We also provide financial resources, equipment, relief supplies, and technical support in areas such as health, climate, national society development, IT and communications, and disaster preparedness.

IN 2025/26

139 New Restoring Family Links enquiries received

39 New Restoring Family Links cases opened

13 Restoring Family Links cases closed

WHERE IN THE WORLD | KEI HEA I TE AO

Your ongoing support allows us to provide international delegate support to countries around the world.

COUNTRIES SUPPORTED BY INTERNATIONAL DELEGATES



RESTORING FAMILY LINKS

TE WHAKAORA I NGĀ HONONGA WHĀNAU

Our Restoring Family Links service reconnects families across the world that have been separated by armed conflict, disaster and migration. Through the International Committee of the Red Cross (ICRC) Central Tracing Agency and the large network of Red Cross Red Crescent societies around the globe, we help people find missing relatives overseas, and help other societies locate people in Aotearoa New Zealand.

THE LONG ROAD TO RECOVERY AFTER MULTIPLE DISASTERS IN THE PHILIPPINES

New Zealand Red Cross international delegate Ellie van Baaren, spent three months in the Philippines, supporting communities affected by three major disasters that struck the densely populated country in quick succession in late 2025.

Our donors, together with support received through our partnership with the Ministry of Foreign Affairs and Trade, enabled Ellie to deploy to the Philippines in late October 2025, following the powerful Cebu earthquake on 30 September. Within days of her arrival, Typhoon Kalmaegi slammed into the country, swiftly followed by Super Typhoon Fung-Wong.

The disasters claimed at least 280 lives, displaced 619,000 people, and damaged or destroyed 660,000 homes. Around 13.4 million people were affected – with communities facing shortages of shelter, food, and clean water, as well as health crises and trauma.

Ellie led communications for the International Federation of Red Cross and Red Crescent Societies (IFRC) response, supporting the Philippine Red Cross to document and share the experiences of affected communities. Based in Manila, she travelled to frontline areas to tell stories that humanised statistics, helped rally global support, and showed what it means to be here for humanity when people are facing their most difficult moments.

"You're asking survivors to relive some of the most traumatic experiences of their lives, but most people are incredibly grateful that someone's asked and someone's listening," Ellie said.

"And the questions I'm asking and the answers they're giving contribute to the assistance the Red Cross provides and how it's delivered."

Families told her they clung desperately to anything they could. "They were literally holding on to coconut palms just hoping that they held on long enough for the water to recede."

One story that stayed with Ellie was that of a young Philippine Red Cross volunteer who had been on the job only a month when Typhoon Kalmaegi struck. As he drove a Red Cross ambulance to help the injured, his mother was washed away.

"She was his only family. He lost everything while he was helping other people," Ellie said.

In sharp contrast, at relief distribution centres basic items such as pots, plates, sleeping mats, and toiletries brought joy.

"Considering everything they've lost, this is so small, but it means a lot."

Despite the devastation, Ellie says every time she works in a disaster response, she is inspired by how resilient both volunteers and communities are, and how much they do for each other.

"People are amazing at bouncing back. They just need a bit of support from the global community to keep going and rebuild what's been broken and remind them they're not forgotten."



INTERNATIONAL DELEGATE ELLIE VAN BAAREN IN THE PHILIPPINES.

IN 2025/26

14 Countries our international delegate deployments supported

35 International delegate deployments

9% of international delegate deployments in support of international humanitarian crises

EMERGENCY MANAGEMENT

TE WHAKAHAERE I NGĀ OHOTATA

We help New Zealanders prepare for and support them during and after an emergency.

Our 20 Disaster Welfare and Support Teams up and down the country – made up of almost 400 trained volunteers – work alongside other organisations to provide practical and emotional support to affected people. The support of our volunteers, donors and partners enables us to strengthen community resilience and wellbeing in times of crisis.



LEE-ANN AND DUDLEY MORGAN CHAT WITH RED CROSS VOLUNTEER ROB HART AT THE EMERGENCY DROP-IN CENTRE IN LAWRENCE.

FINDING STRENGTH TOGETHER IN STORM-HIT OTAGO

When Dudley and Lee-Ann Morgan moved to the Otago township of Lawrence in July, they thought they'd left the worst of life's storms behind. But just a few months later, their new town was struck by a violent weather event that tore through the region leaving them clinging, quite literally, to their greenhouse.

"It was like someone flipped a switch," Lee-Ann said. "The sky went dark, the wind hit, and everything just started breaking off. Dudley was trying to hold the greenhouse down while I was getting drenched in the rain and we had to cut it loose with a knife. It was scary, I'd never experienced anything like it."

The storm passed as quickly as it arrived, leaving widespread damage and cutting power, water and phone service across Lawrence. With roads blocked and shops shut, residents were forced to rely on one another, and on the support that arrived soon after.

That support included New Zealand Red Cross Disaster Welfare and Support Teams (DWSTs), who were on the ground across the lower South Island, helping affected communities in Otago. Over the long weekend, DWST volunteers had more than 300 interactions with people impacted by the storm, offering everything from welfare checks and essential supplies to connectivity and reassurance. It was Red Cross people doing what they do best, being here for humanity when people needed support most.

In Lawrence, our team set-up and managed the local drop-in centre, offering hot drinks, charging stations, internet connectivity and wellbeing checks. The Morgans said this made a huge difference.

"It was just awesome to see them here. We thought – amazing, we can finally charge our phones, catch up with everyone, have a coffee, and just see how people are doing. It became a real connection point for the town."

That sense of connection is something the wider community is holding onto. Clutha District Council's Simone Budge said the weekend showed what it truly means to have Red Cross support in Lawrence.

Civil Defence Emergency Management groups and local authorities like Clutha District Council can call upon Red Cross for welfare support when it is required. "Having Red Cross supporting us, means very helpful, very calm and collected, very approachable people coming together," she said. "Their approach is essential in times like this, and you can see the team doing exactly what's needed."

Responding to an emergency is always a team effort. We're proud to work alongside our partners, including Clutha District Council and Otago Emergency Management, who continue to support their communities with dedication and care.

"Lawrence is a cohesive, connected community," Simone said. "This experience has really shown that."

The Morgans agree. "People have been amazing," said Dudley. "Neighbours checked on us, shared petrol and bread, and we swapped veggies and eggs. It just makes you realise how good people can be."

IN 2025/26

10 Domestic emergency events responded to

359 Disaster Welfare and Support Team volunteers

1,947 Hours Disaster Welfare and Support Team volunteers logged responding to emergencies

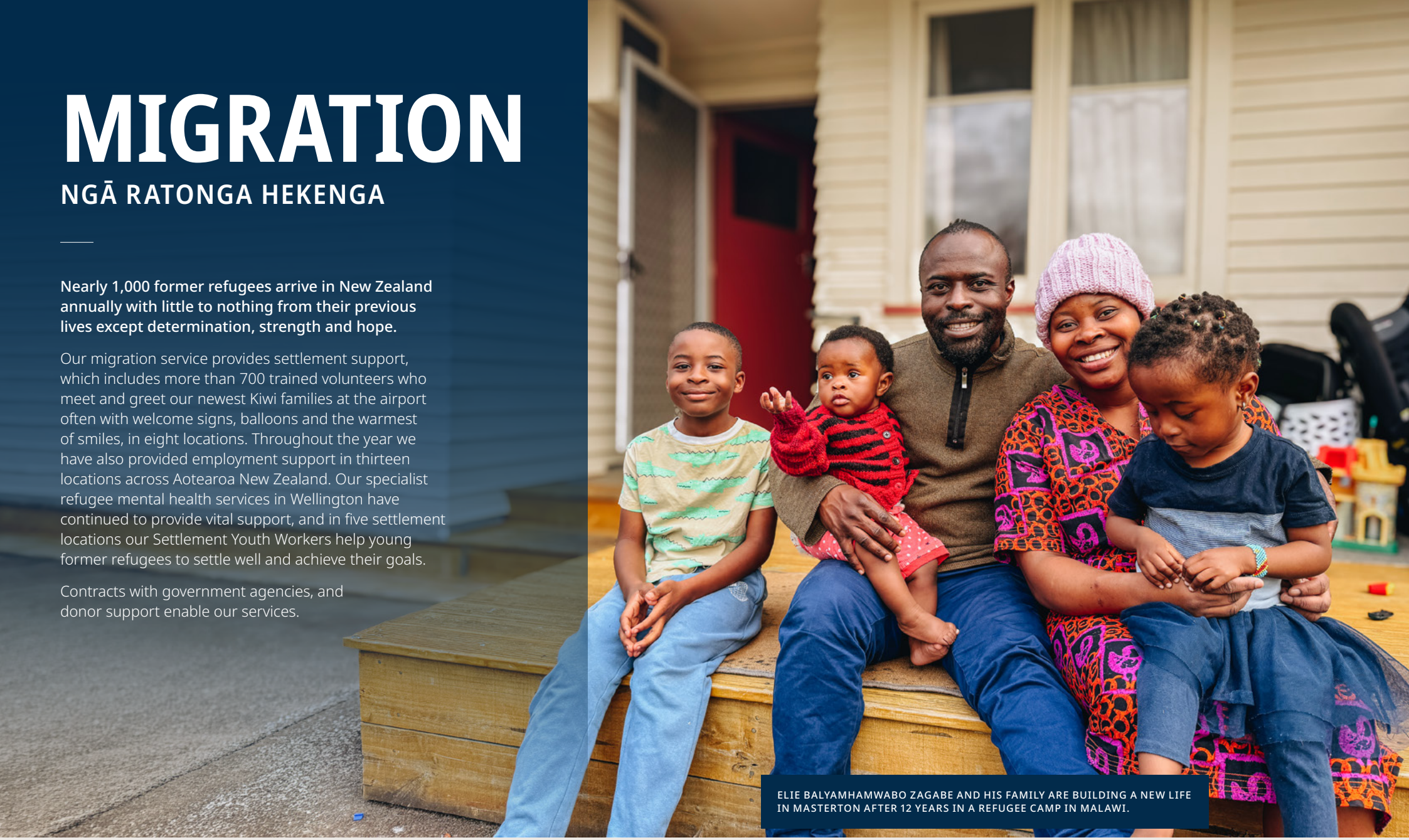
MIGRATION

NGĀ RATONGA HEKENGA

Nearly 1,000 former refugees arrive in New Zealand annually with little to nothing from their previous lives except determination, strength and hope.

Our migration service provides settlement support, which includes more than 700 trained volunteers who meet and greet our newest Kiwi families at the airport often with welcome signs, balloons and the warmest of smiles, in eight locations. Throughout the year we have also provided employment support in thirteen locations across Aotearoa New Zealand. Our specialist refugee mental health services in Wellington have continued to provide vital support, and in five settlement locations our Settlement Youth Workers help young former refugees to settle well and achieve their goals.

Contracts with government agencies, and donor support enable our services.



ELIE BALYAMHAMWABO ZAGABE AND HIS FAMILY ARE BUILDING A NEW LIFE IN MASTERTON AFTER 12 YEARS IN A REFUGEE CAMP IN MALAWI.

SEE OUR STRENGTHS, NOT OUR STRUGGLES

As he prepares his winter garden to plant a crop of veggies, Elie Balyamhamwabo Zagabe can't help but reflect how different his new garden is from his old.

Elie was born in the Democratic Republic of Congo but was forced to flee because of violence and insecurity. He recently arrived in Masterton, with his wife and four children after spending 12 years in a refugee camp in Malawi in central Africa.

In the camps he helped people fill empty sacks with soil, stack them where there was space, including rooftops, and to grow vegetables in them. Families could eat food they'd grown themselves, right where they lived.

It wasn't enough though and there were many nights Elie wondered where the food would come from to feed his young family.

When Elie's family finally reached Masterton, supported by the Pathways to Settlement programme, the Red Cross team was waiting. They had asked in advance what the family would like to eat and arranged for another Congolese family to cook their first meal in their new community. After more than a month of rice and boiled eggs, Elie's children ate until they were full.

The challenges of moving to New Zealand were real: a completely new environment, a new language, new food, and new systems to navigate. But he says he stayed positive, kept learning, and leaned on the support they found all around them. A neighbour, Steve, turned up with bikes for the children. Their doctor visited twice, and brought warm clothes gathered by people in nearby Carterton.

"Being in a community where people respect human dignity, where our family lives safely, means a lot to me," Elie says.

One of his sons lives with a disability and is only now, in New Zealand, starting to get support he could never access in the refugee camp.

Looking ahead, Elie wants stability, opportunities for further study, and a chance to contribute to his new community. For his children, Primo (8), Bertin (5), Benita (2) and Nadine (6 months) who were born in Malawi and have only ever known life in a refugee camp, he hopes for peace, and good health.

His plea for New Zealanders is simple.

"For the people who will hear my stories, I hope they will not continue to see refugees' struggles, but they will start seeing refugees through their strength, through their humanity, through the values that they have and what they are able to do for the community," he says.

Elie is, above all, looking forward. "I'm very happy to be here in New Zealand, and I'm now ready to begin another chapter of my life."

For Elie and his whānau, being here for humanity has meant the chance to begin again, with safety, dignity and hope for the future.

IN 2025/26

914	Former refugee arrivals who received support through our Pathways to Settlement programme
8	Locations (cities or towns) where we provide Pathways to Settlement programmes
706	Refugee-background people who received support through our Pathways to Employment programmes
13	Locations (cities or towns) where we provide Pathways to Employment programmes
782	Trained volunteers who provided support to former refugees
574	Convention refugees supported through our Pathways to Settlement programme
192	Refugee-background people supported by our Refugee Trauma Recovery service

INTERNATIONAL HUMANITARIAN LAW

TE TURE ATAWHAI TĀNGATA I TE AO

International humanitarian law, also known as the rules of war, protects people who are not directly involved in armed conflict and limits what those involved in conflict may do.

At New Zealand Red Cross, we promote learning about international humanitarian law in times of peace, so people can better understand its importance before conflict occurs. Greater awareness and understanding can help prevent violations and limit the impact of armed conflict on people.

We recognise and support significant humanitarian law-related events throughout the year and continue to deliver educational 'DNA of the Red Cross' workshops while also acting as the secretariat to the New Zealand IHL committee, and our National President is a member of the committee.

Through education, events and practical learning opportunities such as our New Zealand Red Cross Moot Court Competition, we continue to promote respect for international humanitarian law and the humanitarian values at the heart of the Red Cross Red Crescent Movement.



PARTICIPANTS AND RED CROSS AND ICRC REPRESENTATIVES AT THE 2025 NEW ZEALAND RED CROSS INTERNATIONAL HUMANITARIAN LAW MOOT COURT COMPETITION.

PUTTING THE RULES OF WAR INTO PRACTICE

Our New Zealand Red Cross annual International Humanitarian Law Moot Court Competition continues to be a significant and impactful activity which brings together law students from across Aotearoa New Zealand to apply their knowledge in a practical setting.

In November 2025, six teams representing New Zealand's law schools competed at Victoria University of Wellington.

Through a fictional case before a simulated International Criminal Court, students argued complex issues relating to alleged war crimes. The case also explored the wider impacts of ethnic violence, historical trauma and armed civil conflict.

Teams argued both prosecution and defence positions before experienced legal professionals, with two teams progressing to the final.

Victoria University of Wellington won the competition, with the University of Auckland coming second. Edward Nelson from Victoria University of Wellington was named Best Speaker.

The competition allows future legal professionals to build their understanding of international humanitarian law and how it can be applied in practice. Emily McKechnie and Edward Nelson from the winning team went on to represent New Zealand at the Red Cross Asia Pacific Humanitarian Law Mooting Competition in Hong Kong in March 2026, and they made it to the quarter-final of the competition.

International humanitarian law is grounded in a simple but vital principle: even in war, there are limits. By helping the next generation understand and uphold those rules, we continue to be here for humanity, even in the most difficult circumstances.

IN 2025/26

43 Participants for DNA of the Red Cross workshops

24 Individual registrations for the IHL Moot competition

MEALS ON WHEELS

TE RATONGA MANAAKI KAI

We offer a range of programmes across the country that provide direct support to local communities. One of these is Meals on Wheels – a service that delivers hot nutritious meals to people across Aotearoa New Zealand, helping improve wellbeing and strengthen community connection and resilience. Our New Zealand Red Cross volunteers deliver roughly 75% of Meals on Wheels across the country.

IN 2025/26

691,020 Meals delivered through Meals on Wheels

3,154 Volunteers who delivered Meals on Wheels

43 Meals on Wheels Locations (cities or towns) where we provide Meals on Wheels



ELAINE UTTING, QSM, HAS BEEN DELIVERING MEALS ON WHEELS FOR ALMOST 60 YEARS.

SIX DECADES OF SERVICE: ELAINE'S MEALS ON WHEELS JOURNEY

After nearly 60 years delivering Meals on Wheels, Elaine Utting, QSM, still isn't ready to hang up the car keys. The long-serving volunteer continues to deliver meals regularly in Auckland, driven by the same desire to help others that first inspired her to sign up in early 1967.

Elaine first joined the New Zealand Red Cross Meals on Wheels delivery service after seeing a call for volunteers while she and her husband were building a house in Takapuna.

"I knew nobody in Takapuna at that stage, so I thought to myself, 'Oh, that's something I could do'," she says.

What began as a way to contribute to her new community soon became a lifelong commitment, which has also seen Elaine take on coordination roles for the service. Over the years, Meals on Wheels became a family affair, with her mother, husband, children, grandchildren and great-grandchildren all getting involved in one way or another along the way.

Her two young sons accompanied her on deliveries in the early years, often chatting with recipients while she delivered meals from her little Vauxhall 12.

"One was four, one was one," Elaine recalls. "I found that the older people living on their own, they just loved talking to the children."

During school holidays, Elaine's grandchildren and, more recently, great-grandchildren have accompanied her on her deliveries, helping to count meals and read addresses.

"I think it's taught them compassion," she says. "It's shown them that there are people in need."

Over six decades, Elaine has seen many changes. In the early days, meals were delivered in reusable metal containers that volunteers collected when empty and returned to hospital kitchens. Drivers also collected payments and banked the money themselves.

"It took a lot longer," she laughs. "These days they've got them in single-use containers and there's a lot less administration."

For 75 years, volunteers have been the driving force behind the New Zealand Red Cross Meals on Wheels delivery service.

The vehicles Elaine has driven over the years tell their own story of six decades of volunteering. The Vauxhall 12 she started out in occasionally required a crank handle to get it started.

"Every now and again it used to get starter motor trouble. I'd have to crank it. Truly, we had a crank handle," she laughs.

From a Vauxhall 12 that occasionally needed a crank handle to today's GPS-guided journeys, Elaine has driven a succession of cars over the years and remains fond of them all. "Every car has done its duty," she says. "Every time we bought a better car, my husband took that to work, and I got his old one."

Yet one thing has remained constant over the years – the importance of human connection for many recipients.

"Sometimes we're the only people they see all week or all month," Elaine says. "They like the daily contact."

For Elaine, volunteering has reinforced a belief she has held all her life.

"A community can't survive unless there are volunteers," she says. "Without volunteers, I don't know how some places would survive."

Now approaching her 60th anniversary as a Meals on Wheels volunteer, Elaine has no plans to stop anytime soon and now does meal deliveries with a friend.

"I've still got my licence and I still drive. I don't see why I have to give up," she says. "Once I can't get in and out of a car, I'll give up."

Until then, she will continue delivering meals – and the kindness, connection and community spirit that have defined her remarkable six decades of service. For almost 60 years, Elaine has been there for others.

PHILANTHROPY

TE KOHINGA MANAAKI

We raise vital funds that enable Red Cross to support people in urgent need of humanitarian assistance. Donations make it possible to improve the lives of thousands of people here at home, across the Pacific, and around the world.

As well as our everyday work in communities, our emergency appeals helped people affected by floods in South Asia, and the ongoing conflicts in the Middle East and Ukraine. We thank all those who gave to New Zealand Red Cross with such generosity and kindness, enabling us to bring hope and care to countless people.

IN 2025/26

$15.6 million raised to support the work of New Zealand Red Cross

37,268 generous supporters donated to enable our humanitarian work



SUE DORIS, WHO IS LEAVING A GIFT TO NEW ZEALAND RED CROSS IN HER WILL.

A LIFETIME OF QUIET GIVING

For Sue Doris, leaving a bequest in her will to New Zealand Red Cross is not simply a financial gift, it's a continuation of a family tradition of kindness.

Inspired by her parents, Sue spent her own life working with vulnerable people and volunteering well into retirement. When the time came to update her will, she realised her siblings and their families were already secure. She chose instead to ensure her life's savings would continue helping people who need it most, particularly former refugees and migrants. For her, Red Cross represents the compassion, humanity and practical service that have guided her throughout her life.

Giving and volunteering were woven into her upbringing rather than explicitly taught. She describes it as something absorbed "by osmosis".

"My parents didn't preach these values, they lived them," she says.

Sue was born in 1950 and grew up in Gisborne, the daughter of a pharmacist who had served in a field hospital in Italy during the war. Her mother was equally well-respected in the community as well as being endlessly kind and non-judgemental.

"She never spoke ill of anyone, she visited housebound and isolated church members regardless of their views, took in refugee families, including an Irish family during the Belfast bombings and helped a Malaysian family with their English learning.

"It wasn't until my late teens that my parents had a car, then both my parents took turns over the weekend to deliver Meals on Wheels, often taking me with them," says Sue. "Mum continued doing Meals on Wheels for years after my father died."

"We didn't have much growing up, but we were still expected to contribute. I even remember as a young child putting my threepence pocket money in a lighthouse shaped collection tin for leprosy relief."

Both grandparents and a great-grandmother lived with or near the family, and, for Sue, caring for elderly relatives at home was simply normal.

Sue became a social worker later in life, working with children with disabilities and later ran day programmes for older people, including people living with dementia.

Across all of this, she describes a consistent thread: relating to people "across the spectrum" without judgment, which she traces directly back to the example her mother set.

Although she has supported several charities throughout her life, she says Red Cross represents the organisation that best reflects both her parents' legacy and her own belief that everyone deserves dignity, compassion and practical support, particularly people who have experienced hardship beyond their control.

She says she chose Red Cross firstly for the family legacy reflecting her father's wartime service, her parents' lifelong involvement with Meals on Wheels and the quiet giving that made it feel like a natural continuation of "what you did" as a family.

Secondly, she believes Red Cross is an organisation that has global reach with local relevance. She specifically values that New Zealand Red Cross supports former refugee and migrant families, a cause she feels strongly about, saying former refugees "come from such hardship and horror" and contribute enormously to New Zealand.

And finally, she has trust in the organisation. Sue says attending a Red Cross talk by International Delegate Dallas Roy about emergency response and migration support reinforced her confidence in the organisation's work.

Asked what she'd say to other New Zealanders considering something similar, she said simply: look for ways to benefit people who have less than you, or who are struggling. She frames giving as something that "makes me feel good" rather than an obligation — an extension of the quiet, judgment-free generosity she watched her parents practice her whole life.

Through her bequest, that lifetime of quiet giving will continue, helping New Zealand Red Cross be here for humanity for generations to come.

FIRST AID

TE WHAKAORA WHAWHATI TATA

We aim to enhance Aotearoa New Zealand's community resilience by delivering high-quality First Aid training courses and by supplying and supporting Automated External Defibrillators (AEDs) and other essential First Aid products.



READY WHEN IT MATTERED MOST

When Simon Tims completed his first aid course more than 20 years ago, he never imagined one day he would use those skills to help save a stranger's life.

By keeping his first aid training up to date every two years, Simon was ready when that moment came.

Simon, a software developer, was alerted to a nearby medical emergency through the GoodSAM app, which notifies registered responders when someone nearby needs urgent help. The app reflects what happens in so many emergencies – trained first aiders are often the first people on the scene, providing vital care in the critical minutes before ambulance crews arrive.

Simon arrived before emergency services to find a man unconscious, not breathing and turning purple.

"The man's wife had already called 111 and had started CPR," Simon says. "She was so relieved to see somebody. She quickly moved out of the way and I got straight into chest compressions."

The emergency responders soon arrived. By the time Simon left around 45 minutes later, the man was breathing again and had a heartbeat.

A few days later, Simon received a text from the man's daughter to say he had made it to hospital and was in intensive care. Not long afterwards, she sent Simon a photo of her father sitting up in bed. Earlier this year, Simon was invited to meet the man and his family.

For Simon, the experience reinforced the value of keeping his first aid skills current.

"The muscle memory from practising CPR on the manikin was invaluable," he says. "It felt natural. I didn't feel panicked or uncomfortable. I felt like I had the knowledge and the skills.

"All I'd done was attend my Red Cross first aid courses every two years, like people do. Then, when somebody needed help, I was able to go and do that."

Simon encourages everyone to learn first aid. "You just never know when you might be the person who can help somebody," he says. "Most cardiac arrests happen outside hospital, often at home. CPR is simple to learn, and it really can make a difference."

Every day, New Zealanders put their first aid skills into practice – helping family members, friends, colleagues and complete strangers. Simon's story is a powerful reminder that first aid training isn't just something you learn. One day, you could be the first person on the scene, and those skills could help save a life. It's one more way any of us can be here for humanity when it matters most.

IN 2025/26

7,083 First Aid courses delivered

66,013 People in Aotearoa New Zealand trained in our First Aid courses

99% of training participants who participated in our feedback survey rated our First Aid courses as good or better

86 AEDs distributed

RED CROSS SHOPS

NGĀ TOA A TE RĪPEKA WHERO

We sell quality second-hand and new items, generously donated by the community and businesses, supporting the circular economy and sustainability through our Red Cross Shops, while raising essential funds for New Zealand Red Cross.



VOLUNTEER AARTHI ROOPESH AT THE PETONE RED CROSS SHOP.

VOLUNTEERING FILLS A SOCIAL GAP

For many people, a Red Cross Shop is a place to find a pre-loved treasure, donate items they no longer need, or enjoy a friendly chat. But behind every item on the shelves is a story of generosity, connection, and community.

For 21-year-old university student Aarthi Roopesh, volunteering at the Petone Red Cross Shop has become much more than a way to give back. It has helped her find the social connection she felt was missing from her busy life.

In 2024, Aarthi was halfway through her Cyber Security Engineering degree when she realised something was missing.

"My degree is very technical and hands-on. I'm looking at systems most of the time, and I wasn't doing one of the things I loved most, meeting new people."

While she enjoyed the technical and hands-on nature of her studies, much of her time was spent looking at systems rather than connecting with others. Volunteering as a retail assistant at her local Red Cross Shop offered just what she was looking for.

Giving back was already important to Aarthi. "Because my family has been donating to Red Cross for years, it was natural for me to volunteer for them," she says. The Petone shop also held a personal connection, as her family had lived in the area when they first moved to Aotearoa New Zealand.

Starting was not without its challenges. Aarthi had no previous retail experience and had plenty to learn. With support and encouragement from the shop team, her confidence grew.

Now, two years later, she looks forward to every shift. "I love the casual moments. Just sharing a smile or a friendly chat with a stranger," she says. For Aarthi, these small interactions can have a real impact.

"Everyone is going through some tough times right now, and I think that's something we all really need. Even a two-minute conversation can really help lighten the load and make us feel better."

Volunteering has also helped Aarthi build skills and confidence beyond the shop. She says the experience has made her more comfortable speaking with people and presenting, helping her successfully secure an internship. "I have a lot more confidence," she says.

The experience has also strengthened her desire to help others. "If I see someone at university who is struggling, or someone in the community who needs some help, I ask if there is anything I can do to help."

Aarthi encouraged her sister to become a Red Cross Shop volunteer and regularly talks to friends about the value of giving time to help others.

Across Aotearoa New Zealand, Red Cross Shops bring together the generosity of donors, the dedication of volunteers and the support of customers. Every donated item can begin a new chapter, while helping create opportunities for people like Aarthi to connect, learn, and contribute to the communities.

For Aarthi, volunteering has filled an important gap. For the people she meets, a simple smile or conversation can make a difference too. Sometimes being here for humanity is as simple as being there for another person.

IN 2025/26

40	Nationally managed Red Cross Shops
13	Branch managed Red Cross Shops
1,814	Volunteers who worked in our nationally managed Red Cross Shops
317	Volunteers in branch-managed Red Cross Shops

PERFORMANCE & SUMMARY FINANCIAL REPORT

TAUMATA MAHI ME TE WHAKARĀPOPOTO PŪRONGO Ā-PŪTEA

The New Zealand Red Cross Group (the Group) includes the performance and financial results of the New Zealand Red Cross Incorporated (the Society), Red Cross Branches[1] which are member-operated and largely volunteer based and the New Zealand Red Cross Foundation, a charitable trust that invests funds for the benefit of the Group.

1 The Consolidated Statement of Service Performance does not report on the activities of Red Cross branches.

OVERVIEW OF THE YEAR

CONSOLIDATED STATEMENT OF SERVICE PERFORMANCE

Our Statement of Service Performance (SSP) provides an overview of performance across our key services and establishes a baseline for future performance reporting. It does not include the wide range of community activities delivered directly by our Areas, Branches, and Groups, or Branch-led Red Cross shops. As our performance measurement approach continues to mature, we expect to include Area activities in our future reporting.

Overall, results for the year demonstrate strong service delivery with variations in some service levels reflecting changes in demand and other external factors.

Our Migration services support vulnerable migrants across Aotearoa New Zealand. This has included settlement and employment support for former refugees, and a navigation service aimed at supporting convention refugees.

More people were supported through our Refugee Trauma Recovery service than in the previous year, reflecting additional funding that increased our capacity to provide the service to more people. In contrast, fewer people were supported through our Pathways to Employment programme than in the previous year. This reflects the transition of the programme as our contract with the Ministry of Social Development came to an end on 30 June 2026.

Our International services support communities across the Pacific and beyond through the deployment of trained delegates, financial resources, equipment, and advice on a range of matters. This year our Grant Funding Contract with the Ministry of Foreign Affairs and Trade enabled more capacity-building deployments in support of Pacific Island National Societies and their communities to strengthen resilience in the region. As a result, the proportion of humanitarian response deployments was lower than in the previous year. This also reflected fewer humanitarian crises in the Pacific, our priority region.

Our Emergency Management services helped local communities prepare for, respond to, and recover from emergencies. Service delivery levels for Meals on Wheels remained broadly consistent with the previous year, with over 690,000 meals delivered across 43 locations nationwide.

Our **Disaster Welfare and Support team** volunteers logged more hours this year responding to a higher number of emergency events than in 2024/25. Although the number of events is unpredictable, we are seeing these events become more frequent and more severe.

Across our other services, we continued to contribute to community preparedness and resilience through providing First Aid training, Red Cross shops, and the promotion of knowledge and respect for International Humanitarian Law.

Our First Aid courses supported community preparedness, training over 66,000 people during the year. Participation was lower than the previous year due to reduced demand in a challenging economic environment.

The New Zealand Red Cross Foundation (the Foundation) is charged with providing a secure investment base for the Society. The Foundation Trustees volunteer their time and expertise to ensure the funds are wisely invested for the long-term benefit of New Zealand Red Cross.

The Foundation and Society continue to work closely together to align their planning and ensure the financial sustainability of the New Zealand Red Cross Group.

OVERVIEW OF THE YEAR

CONSOLIDATED FINANCIAL PERFORMANCE

The Group Total Comprehensive Revenue and Expense (operating deficit plus fair value change in investments) was a surplus of $0.40 million. The surplus incorporated an operating deficit of $8.14 million, which includes net expenditure of $0.63 million from Emergency Appeal Funds ("restricted funds"), and a net increase in investments' fair value and land and building revaluation of $8.55 million.

The external economic environment has presented increased challenges throughout the year with lower than anticipated income from the Philanthropy and First Aid areas. However, our Retail shops have performed well as we continue to expand our network. The wider pressures have also led to our costs to operate rising. We also continued our work to ensure we pay our people fairly in relation to the work they do. This supports ensuring that we are able to recruit and retain a skilled workforce to deliver our impact across our communities.

Our two main investment activities during the year impacted our operating deficit. These were the Financial Sustainability Programme and Digital Transformation Programmes investment programmes. These programmes and our operations were supported by the New Zealand Red Cross Foundation with grants of $5.36 million which were utilised during the year.

Financial sustainability continued as a key financial theme for the 2025/26 financial year with the Financial Sustainability Programme underway focused on ensuring the continued financial support for our humanitarian work. Its goal is to enable the organisation to move to a consistent annual surplus in future years to allow the sustaining of our services and their impact. In this financial year we invested $2.38 million.

Another focus this year has been the establishment of our Digital Transformation Programme. This programme seeks to improve our technology-based tools ensuring that we continue to operate in a secure and robust manner. This programme also looks to enable our people to undertake their work efficiently, and to ensure a positive user experience for our supporters and those accessing our services. In this financial year we invested $0.37 million.

During the year, our Emergency Appeals help fund our response to a number of events, including the continued work building resilience to support the communities that were impacted during the Auckland floods and Cyclone Gabrielle, as well as a number of other international weather and natural disaster events.

Our Foundation benefitted from strong investment markets during the year and saw an increase of $10.17 million before distributions to the National Society.

During the financial year distributions and commitments from the New Zealand Disaster Fund continued. The net spend was $1.00 million during the year which focused on supporting communities continuing their recovery from the North Island severe weather events including the Auckland floods and Cyclone Gabrielle as well as investing in equipment to enable our response to future events.

In the Statement of Financial Position, the Members' Funds are represented by Net Assets at the end of the financial year of $112.02 million (2025: $111.62 million), keeping steady year on year.

Net Assets include cash and current investments of $15.7 million (2025: $14.6 million), property, plant, equipment, and intangibles of $29.92 million (2025: $29.43 million), and non-current investments of $70.80 million (2025: $70.51 million).

Our financial position will always be dependent on the success of our ongoing fundraising efforts, trading activities and support from legacy donors to support humanitarian needs, as well as balancing our delivery activities to align to our revenue. This ongoing financial stewardship and alignment of the New Zealand Red Cross and the Foundation's investments ensures the organisation's long-term financial sustainability.

CONSOLIDATED STATEMENT OF SERVICE PERFORMANCE

FOR THE YEAR ENDED 30 JUNE 2026

This consolidated Statement of Service Performance includes the results for the New Zealand Red Cross Incorporated and the New Zealand Red Cross Foundation. Together, these form the New Zealand Red Cross Group.

This Statement of Service Performance provides an overview of the performance of our services and investment activities in 2025/26 with comparative results for 2024/25. It has been prepared in accordance with the requirements of the External Reporting Board's financial reporting standard: PBE FRS 48: Service Performance Reporting.

WHAT WE DO AND WHY WE EXIST

New Zealand Red Cross Incorporated (New Zealand Red Cross) is part of the world's largest humanitarian network. With around 15,000 members, including those who volunteer and our employees, we provide humanitarian services to support vulnerable people across Aotearoa New Zealand, the Pacific and internationally.

The New Zealand Red Cross Foundation is a charitable trust that invests funds on behalf of New Zealand Red Cross to support the long-term sustainability of our humanitarian work.

Our **mission** is to improve the lives of vulnerable people by mobilising the power of humanity and enhancing community resilience.

We aim to achieve our mission through three core areas:

1. MIGRATION
2. INTERNATIONAL
3. EMERGENCY MANAGEMENT

In addition, we deliver other community services that strengthen community preparedness and resilience.

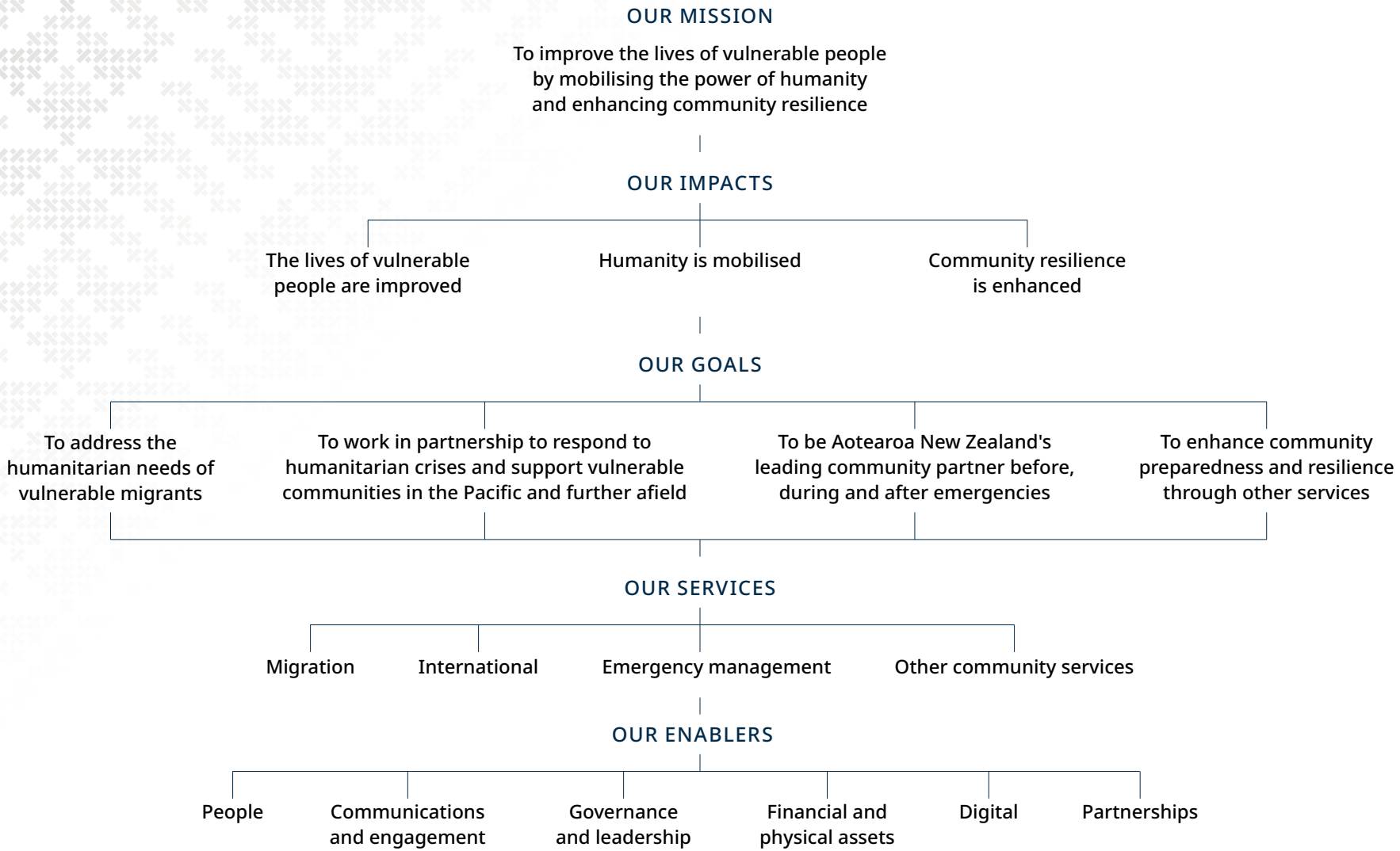
OUR PERFORMANCE FRAMEWORK

This year, we introduce our performance framework shown on the following page. The framework provides the context for reporting our service performance, showing the line of sight from our services to the impacts we seek to achieve and ultimately to our mission.

The framework also illustrates the organisational functions that enable the delivery of our services and recognises that sustainability underpins all we do. As our performance measurement approach matures, we expect the framework to evolve and improve over time.

DISCLOSURE OF JUDGEMENTS

- The Statement of Service Performance covers the services and programmes we manage and deliver nationally and internationally. Collectively, these contribute to achieving our Mission.
- The Statement of Service Performance does not include smaller community services and activities delivered directly by our Areas, Branches, and Groups, or Branch-led Red Cross shops.
- The Statement of Service Performance does not report on fundraising undertaken by Areas, Branches or Groups, or on any activities they carry out that are solely intended to generate revenue. However, our First Aid and Retail services are included because, while they generate income, they are also community services we provide.



FINANCIAL, SOCIAL AND ENVIRONMENTAL SUSTAINABILITY UNDERPINS ALL WE DO

MIGRATION

OUR GOAL: TO ADDRESS THE HUMANITARIAN NEEDS OF VULNERABLE MIGRANTS

ABOUT OUR SERVICE

Our migration programmes support vulnerable migrants across Aotearoa New Zealand. We are contracted with government agencies to provide some of our services.

This year, we provided settlement and employment[2] support for former refugees, and a navigation service aimed at supporting convention refugees. Convention refugees are people who arrive in Aotearoa New Zealand as asylum seekers and have been given refugee status under the UN Refugee Convention 1951. We also provided a Wellington-based mental health service for refugee background people.

2 On 30 June 2026, our contract with the Ministry of Social Development to deliver the Pathways to Employment service for former refugees ended. As a result, we no longer provide this service.

WHAT WE AIM TO ACHIEVE

Refugee background people who we are contracted to work with are supported in their initial settlement in Aotearoa New Zealand.

MEASURE	2025/26	2024/25
Number of former refugee arrivals who received support through our Pathways to Settlement programme*	914	868
Number of locations (cities or towns) where we provide Pathways to Settlement programmes	8	8
Number of trained volunteers who provided support to former refugees	782	869
Number of convention refugees supported through our Pathways to Settlement programme	574**	355

*Each financial year, the Ministry of Business, Innovation and Employment (MBIE) contracts us to provide settlement support to quota refugees. MBIE determines the number of quota refugees we support. Refugee Family Support Category former refugees who self-refer to our service are included in our contracted service with MBIE and our outcomes.

**MBIE approved a higher number of asylum seekers for Convention Refugee status than in previous years of the programme. Once their status is approved, MBIE refers Convention Refugees directly to our programme. This resulted in an increase in the number of Convention Refugees in our programme this year.

WHAT WE AIM TO ACHIEVE

Refugee background people who we are contracted to work with are supported with career guidance and employment services.

MEASURE	2025/26	2024/25
Number of refugee background people who received support through our Pathways to Employment programmes*	706**	1,225
Number of locations (cities or towns) where we provide Pathways to Employment programmes	13	13

*The Ministry of Social Development may refer clients to our programmes more than once in a financial year. Our results count people each time they engaged with our Developing Job Seeker or Active Job Seeker programmes. Approximately 30% of people engaged in both programmes.

**The decrease in the number of refugee background people who received support through our Pathways to Employment programmes from the previous year reflects fewer new clients in the final months of the contract as the programme came to an end on 30 June 2026.

WHAT WE AIM TO ACHIEVE

Refugee background people who we are contracted to work with are supported in mental health and trauma recovery.

MEASURE	2025/26	2024/25
Number of refugee background people supported by our Refugee Trauma Recovery service	192*	164

*Additional funding provided through Health New Zealand / Te Whatu Ora flexi-fund increased our capacity, enabling us to support more people through our Refugee Trauma Recovery service than in the previous year. The funding enabled us to recruit a Cross-Cultural worker, increase Body Therapy and clinical hours, and strengthen administrative and management support.

INTERNATIONAL

OUR GOAL: TO WORK IN PARTNERSHIP TO RESPOND TO HUMANITARIAN CRISES AND SUPPORT VULNERABLE COMMUNITIES IN THE PACIFIC AND FURTHER AFIELD.

ABOUT OUR SERVICE

Our international programmes assist communities affected by emergencies and conflict around the world.

Our support and assistance include deployment of trained delegates both remote and in-country, financial resources, equipment, and advice on a range of matters. We are contracted with government who support the delivery of services.

WHAT WE AIM TO ACHIEVE

Our action reduces the impact of international humanitarian crises and alleviates suffering.

MEASURE	2025/26	2024/25
Number of countries our International delegate deployments supported	14	14
Total number of international delegate deployments*	35	27
Percentage of international delegate deployments in support of international humanitarian crises	9%**	26%

* Includes deployments in support of partner Red Cross and Red Crescent National Societies, including remote deployments and International Federation of Red Cross and Red Crescent Societies positions we fund.

** The percentage of delegate deployments supporting international humanitarian crises was lower than in the previous year as there were fewer humanitarian crises in the Pacific which is typically our priority region.

WHAT WE AIM TO ACHIEVE

Pacific Island National Societies and their communities are supported to help strengthen resilience in the region.

MEASURE	2025/26	2024/25
Percentage of international delegate deployments in support of Pacific Island countries	94%	93%
Percentage of international delegate deployments specifically aimed at capacity / capability building for Red Cross National Societies in the Pacific	83%	78%

WHAT WE AIM TO ACHIEVE

Reconnecting families across the world that have been separated by armed conflict, disaster, and migration.

MEASURE	2025/26	2024/25
Number of new Restoring Family Links enquiries received	139*	71
Number of new Restoring Family Links cases opened	39	16
Number of Restoring Family Links cases closed	13	7

*The increase in the number of enquiries received reflects increased capacity to manage the service this year compared to the previous year. Service improvements are continuing, including planned promotion of the Restoring Family Links service.

EMERGENCY MANAGEMENT

OUR GOAL: TO BE AOTEAROA NEW ZEALAND'S LEADING COMMUNITY PARTNER BEFORE, DURING AND AFTER EMERGENCIES.

ABOUT OUR SERVICE

Our Emergency Management Programmes help local communities prepare for, respond to, and recover from emergencies.

Our Meals on Wheels services support communities through providing hot meals to vulnerable people.

WHAT WE AIM TO ACHIEVE

New Zealand Red Cross people are equipped with training, tools and strategies to enable them to operate before, during and after an emergency, in a way that strengthens community resilience and wellbeing.

MEASURE	2025/26	2024/25
Number of new domestic emergency events responded to	10	7
Number of Disaster Welfare and Support Team volunteers	359	302
Number of hours our Disaster Welfare and Support Team volunteers logged responding to emergencies	1,947*	698

*The increase in the number of hours our volunteers logged responding to emergencies compared to the previous year reflects the increase in the number of emergency events responded to and the scale of those events.

WHAT WE AIM TO ACHIEVE

Provide a Meals on Wheels delivery service to vulnerable people around Aotearoa New Zealand to improve the lives of vulnerable people and promote community preparedness and resilience. We are contracted with government to provide this service.

MEASURE	2025/26	2024/25
Number of meals delivered through Meals on Wheels	691,020	695,863
Number of volunteers who delivered Meals on Wheels	3,154	3,473
Number of locations (cities or towns) where we provide Meals on Wheels	43*	45

*The decrease in the number of locations compared with last year is due to services ending at two locations, Te Aroha and Kerikeri, during the previous reporting year. In Te Aroha, the local Red Cross Branch closed and meal delivery was taken over by another community provider. In Kerikeri, Health New Zealand / Te Whatu Ora no longer required Red Cross to provide the delivery service. These locations were included in last year's total because locations are counted in the reporting year in which services end. They are not included in this year's count.

OTHER COMMUNITY SERVICES

OUR GOAL: TO ENHANCE COMMUNITY PREPAREDNESS AND RESILIENCE THROUGH OTHER SERVICES.

ABOUT OUR OTHER COMMUNITY SERVICES

We provide other services that contribute to stronger more resilient communities such as First Aid training and products, Red Cross shops, and our work on International Humanitarian Law. The wide range of community services and activities delivered directly by our Areas, Branches, and Groups, or Branch-led Red Cross shops are not captured here.

Our First Aid training courses and products help to equip people with the tools, skills, and confidence to support those experiencing trauma, stress, and distress. Our work contributes to enhancing community preparedness and resilience.

Our Red Cross shops help to support communities through providing recycled products at more affordable prices, helping to delay and divert items from the landfill, while raising essential funds to support our work in New Zealand and overseas.

Our work on International Humanitarian Law (IHL) promotes knowledge and respect for IHL – the 'rules of war'.

WHAT WE AIM TO ACHIEVE

Enhance Aotearoa New Zealand community resilience by delivering high quality First Aid training courses and supply and support Automated External Defibrillators (AEDs) and other First Aid products.

MEASURE	2025/26	2024/25
Number of First Aid courses delivered*	7,083	8,179
Number of people in New Zealand trained in our First Aid courses*	66,013	71,896
Percentage of training participants who rated our First Aid courses as 'good' or better	99%**	98%
Number of AEDs distributed	86	126

*The decrease in the number of First Aid courses delivered, and the number of people trained compared with the previous year, reflects the challenging economic operating environment, which has contributed to lower demand for our First Aid courses.

**Based on the 16.5% (2024/25: 20.6%) of training participants who completed the survey.

WHAT WE AIM TO ACHIEVE

Support our customers, communities, and promote sustainability in our Red Cross Shops, that raise essential funds for New Zealand Red Cross.

MEASURE	2025/26	2024/25
Number of nationally managed Red Cross shops*	40	39
Number of volunteers who worked in our nationally managed Red Cross shops	1,814	1,512

*Nationally managed Red Cross shops are Red Cross shops managed by Red Cross employees.

WHAT WE AIM TO ACHIEVE

Promote knowledge of and respect for International Humanitarian Law – the 'rules of war'

MEASURE	2025/26	2024/25
Number of participants for 'DNA of the Red Cross' workshops	43	37
Number of registrations for the international humanitarian law moot competition	24	19

NEW ZEALAND RED CROSS FOUNDATION (THE FOUNDATION)

The Foundation manages and invests funds for New Zealand Red Cross to provide a reliable, long-term source of funding for the work of New Zealand Red Cross.

The Foundation employs professional Fund Managers to invest and manage the funds across a range of investment sectors. The Foundation seeks to maintain and grow the accumulated funds, together with any additional capital funds transferred from New Zealand Red Cross, using best practice financial management. The Trustees have established a Statement of Investment Policy and Objectives, which guides their investment philosophy and is reviewed every three years.

The Trustees pay an operating grant to New Zealand Red Cross, which is reviewed annually and is set at a level which should align with the expected earnings from funds invested. In addition, Trustees may agree to pay New Zealand Red Cross special grants to help in supporting, promoting, encouraging, and maintaining the work of the Society and for furthering the aims and objectives of the Society.

MEASURE	2025/26	2024/25
Market value of total funds under management	$78.6 MILLION	$74.5 MILLION

NEW ZEALAND RED CROSS GROUP

SUMMARY CONSOLIDATED STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE FOR THE YEAR ENDED 30 JUNE 2026

IN THOUSANDS OF DOLLARS	NOTE	2026	2025
REVENUE			
Sale of Goods and Services		24,678	23,710
Contracts		11,851	10,139
Donations and Fundraising		12,479	13,130
Legacies		3,274	4,365
Dividends		1,582	2,074
Other Revenue		907	1,084
TOTAL REVENUE	7	**54,771**	**54,502**
EXPENDITURE			
Employee Entitlements		37,654	33,957
NZ Disaster Fund - Emergency Appeal Distributions		142	1,801
Other Expenses		25,119	23,403
TOTAL EXPENSES		**62,915**	**59,161**
NET LOSS FROM OPERATING ACTIVITIES		**(8,144)**	**(4,659)**
Change in Fair Value Investments		9,064	5,030
NET SURPLUS FOR THE YEAR		**920**	**371**
Net Loss on Land and Building Revaluation		(516)	-
TOTAL COMPREHENSIVE REVENUE / EXPENSE		**404**	**371**

The accompanying notes on pages 53-55 form part of these summary consolidated financial statements.

NEW ZEALAND RED CROSS GROUP

SUMMARY CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2026

IN THOUSANDS OF DOLLARS	NOTE	2026	2025
ASSETS			
Total Current Assets		19,261	20,536
Total Non-current Assets		100,722	99,944
TOTAL ASSETS		**119,983**	**120,480**
LIABILITIES			
Total Current Liabilities		7,963	8,865
TOTAL LIABILITIES		**7,963**	**8,865**
NET ASSETS		**112,020**	**111,615**
MEMBERS' FUNDS			
Accumulated Funds		92,855	91,014
Restricted Funds	8	1,892	2,812
Asset Revaluation Reserve		17,273	17,789
TOTAL MEMBERS' FUNDS		112,020	111,615

For and on behalf of the National Board who authorised the issue of these summary consolidated financial statements on 25 September 2026.



JOHN DYER | NATIONAL PRESIDENT



SARAH (NORM) STUART-BLACK | SECRETARY GENERAL

The accompanying notes on pages 53-55 form part of these summary consolidated financial statements.

NEW ZEALAND RED CROSS GROUP

SUMMARY CONSOLIDATED STATEMENT OF CHANGES IN MEMBERS' FUNDS FOR THE YEAR ENDED 30 JUNE 2026

IN THOUSANDS OF DOLLARS	2026	2025
Opening Members' Funds	111,615	111,244
Net Surplus for the year	920	371
Net Loss on Land and Building Revaluation	(516)	-
TOTAL COMPREHENSIVE REVENUE / EXPENSE	404	371
CLOSING MEMBERS' FUNDS	112,020	111,615

NEW ZEALAND RED CROSS GROUP

SUMMARY CONSOLIDATED STATEMENT OF CASHFLOWS FOR THE YEAR ENDED 30 JUNE 2026

IN THOUSANDS OF DOLLARS	2026	2025
Net cash flows applied to Operating Activities	(7,255)	(3,609)
Net cash flows from Investing Activities	5,837	5,095
NET (DECREASE) / INCREASE IN CASH AND CASH EQUIVALENTS	(1,418)	1,486
Cash and Cash Equivalents at the beginning of the year	11,992	10,506
CASH AND CASH EQUIVALENTS AT THE END OF THE YEAR	10,574	11,992

The accompanying notes on pages 53-55 form part of these summary consolidated financial statements.

NOTE 1: REPORTING ENTITY

This consolidated performance and financial report includes the consolidated statement of service performance and the financial statements for the year ended 30 June 2026 that comprise the activities of New Zealand Red Cross Incorporated and the New Zealand Red Cross Foundation (the Group).

The New Zealand Red Cross Incorporated (The Red Cross) is registered as a Charity under the Charities Act 2005.

The New Zealand Red Cross Foundation (The Foundation) is a charitable trust, registered under the Charitable Trusts Act 1957 and a registered Charity under the Charities Act 2005. The Foundation was established in 1978 to hold and invest funds on behalf of New Zealand Red Cross.

NOTE 2: BASIS OF PREPARATION

The summary performance and financial report has been extracted from the full performance and financial report of the Group that was authorised by the National Board on 25 September 2026. The summary performance and financial report has been prepared in accordance with PBE FRS 43 Summary Financial Statements. The summary performance and financial report cannot be expected to provide a complete understanding as that provided by the full performance and financial report.

The full performance and financial report is available on request by contacting the General Manager, People and Enabling Services, PO Box 12-140, Wellington 6144 or email payables@redcross.org.nz. The full performance and financial report has been prepared in accordance with Generally Accepted Accounting Practice in New Zealand. They comply with Tier 1 Public Benefit Entities Accounting Standards.

NOTE 3: MEMBERS' FUNDS

Members' Funds comprise Accumulated Funds, Restricted Funds and the Asset Revaluation Reserve:

- Accumulated Funds are those received and used for general purposes;
- Restricted Funds are funds that have been restricted by the donor or by the National Board;
- Asset Revaluation Reserve represents the accumulated revaluation increases in the fair value of land and buildings.

NOTE 4: USE OF JUDGEMENTS AND ESTIMATIONS

The preparation of the consolidated financial statements requires Management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from those estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions in accounting estimates are recognised in the period in which these estimates are revised and in any future periods affected.

The estimates and assumptions that may have a material impact on the carrying amounts of assets and liabilities within the next financial year include the following:

- Fair value of land and buildings;
- Useful lives of Property, Plant and Equipment; and
- Fair value of Financial Instruments

NOTE 5: SIGNIFICANT CHANGES DURING THE PERIOD

There have been no new accounting standards, amendments, or interpretations that became effective during the year and had a material impact on the Group's financial statements.

NOTE 6: ACCOUNTING STANDARDS NOT YET EFFECTIVE

There are no other new, revised or amended standards that have been issued but are not yet effective that have been early adopted in the financial statements.

NOTE 7: SUMMARY OF REVENUE

IN THOUSANDS OF DOLLARS	2026	2025
REVENUE		
Sale of Goods & Services	24,678	23,710
Dividends	1,582	2,074
Other Exchange Revenue	907	985
REVENUE FROM EXCHANGE TRANSACTIONS	**27,167**	**26,769**
Grants and Contracts	11,851	10,139
Donations and Fundraising	12,479	13,130
Legacies	3,274	4,365
Other Non-Exchange Revenue	-	99
REVENUE FROM NON-EXCHANGE TRANSACTIONS	**27,604**	**27,733**
TOTAL REVENUE	**54,771**	**54,502**

NOTE 8: RESTRICTED FUNDS

These are the remaining funds at the end of the financial year that have been restricted by the donor or by the National Board. This includes emergency appeals, and ongoing disaster funds. The funds are held as cash and include funds which have been committed for particular spend within the appeal.

IN THOUSANDS OF DOLLARS	2026	2025
Local Funds	303	387
NZ Disaster Fund - Emergency Appeal	984	1,969
International Funds	605	456
	1,892	2,812

NOTE 9: AUDITOR FEES

The fees include the audit of the full and summary of Performance and Financial Reports of the Group, and the Financial Report of the Foundation.

IN THOUSANDS OF DOLLARS	2026	2025
Audit of Financial Statements - Deloitte	130	120

NOTE 10: CAPITAL COMMITMENTS

The Group has $861,375 of Capital Commitments as at 30 June 2026 (2025: $934,860). These commitments relate to the purchase of Domestic Emergency Response trucks currently in the build stages.

NOTE 11: CONTINGENT LIABILITIES

There are no contingent liabilities as at 30 June 2026 (2025: nil).

NOTE 12: EVENTS AFTER BALANCE DATE

There have been no significant events post balance date.

Deloitte.

Independent Auditor's Report
on the Summary Consolidated General Purpose Performance and Financial Report

To the National Board of New Zealand Red Cross Incorporated

Opinion

The summary consolidated general purpose performance and financial report ('summary consolidated performance and financial report') of New Zealand Red Cross Incorporated (the 'Society') and its subsidiary (the 'Group') comprises the summary consolidated financial statements on pages 50 to 55 and the summary consolidated statement of service performance on pages 41 to 49. The complete set of summary consolidated financial statements comprises the summary consolidated statement of financial position as at 30 June 2026, and the summary consolidated statement of comprehensive revenue and expense, summary consolidated statement of changes in members' funds and summary consolidated statement of cashflows for the year then ended, and related notes. The summary consolidated performance and financial report is derived from the audited consolidated financial statements of the Group for the year ended 30 June 2026.

In our opinion, the accompanying summary consolidated performance and financial report, on pages 41 to 55, is consistent, in all material respects, with the audited consolidated general purpose performance and financial report, in accordance with PBE FRS 43: *Summary Financial Statements* issued by the New Zealand Accounting Standards Board.

Summary consolidated general purpose performance and financial report

The summary consolidated performance and financial report does not contain all the disclosures required by Public Benefit Entity Standards. Reading the summary consolidated financial report and the auditor's report thereon, therefore, is not a substitute for reading the audited consolidated general purpose financial report and the auditor's report. The summary consolidated financial report and the audited consolidated general purpose financial report do not reflect the effects of events that occurred subsequent to the date of our report on the audited consolidated general purpose financial report.

The audited consolidated general purpose performance and financial report and our report thereon

We expressed an unmodified audit opinion on the audited consolidated general purpose performance and financial report in our report dated 25 September 2026.

National Board's responsibilities for the summary consolidated performance and financial report

The National Board is responsible on behalf of the Group for the preparation of the summary consolidated performance and financial report in accordance with PBE FRS 43: *Summary Financial Statements*.

Auditor's responsibilities

Our responsibility is to express an opinion on whether the summary consolidated performance and financial report is consistent, in all material respects, with the audited consolidated general purpose performance and financial report based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) ('ISA (NZ)') 810 (Revised): *Engagements to Report on Summary Financial Statements*.

Other than in our capacity as auditor, we have no relationship with or interests in the Society or its subsidiary, except that partners and employees of our firm deal with the Group on normal terms within the ordinary course of trading activities of the business of the Society and its subsidiary.

Restriction on use

This report is made solely to the National Board, as a body, in accordance with article 1.10.3 of the constitution. Our audit has been undertaken so that we might state to the National Board those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the National Board as a body, for our audit work, for this report, or for the opinions we have formed.

Deloitte Limited

Wellington, New Zealand
25 September 2026

THANK YOU

HE KUPU MIHI

A heartfelt thank you to our supporters, partners and funders whose continued generosity and collaboration make it possible to deliver life-changing support to the most vulnerable.

PARTNERS

ASB ONE STEP AHEAD

internetnz

Bunnings warehouse

iag

Simplicity Foundation

Skinny Jump

Woolworths

SUPPORTERS

Lotto NZ Lottery Grants Board

Trust Waikato TE PUNA O WAIKATO

Eastern & Central Community Trust

The Tindall Foundation

The Tennyson CHARITABLE TRUST Public Trust

REDWOOD TRUST

West Coast Community Trust

Masterton Trust Lands Trust

Kiwi Gaming Foundation

Kingdom Foundation
(proudly managed by
Perpetual Guardian)

Momentum Waikato Te puaawaitanga o Waikato

Sport Manawatū

BEQUESTS, TRUSTS & FOUNDATIONS TE KOHINGA OHA

A J & J C Heine Charitable Trust

Advance Ashburton Community Foundation – Ian Glassey Fund

Alan & Fey Frewer Charitable Trust

The Alexander Harold Watson & Clyde Graham Charitable Trusts

Anderson Family Trust

Arthur N Button Charitable Trust

C E Otley Memorial Trust

Carson Charitable Trust No 3

Charitable Foundation of the Bishop of Dunedin

Charles & Vera Thrush Charitable Trust

Chive Charitable Trust

Cicely Petre Memorial Trust

D & I Withers Charitable Trust

D J & G N Price Trusts Partnership

David Daily Charitable Trust

Estate Jocelyn Brown

Estate of A. Keith Whitfield

Estate of Adelaide Ruth Todd

Estate of Alan Keith Witty

Estate of Alison Joan Cook

Estate of Alison Mary Thurlow

Estate of Arthur Jowsey

Estate of Bruce Alex McGeorge Moon

Estate of Christine Kaye Bailey

Estate of Clive Henry Wymer

Estate of Cornelius De Leeuw

Estate of Daphne Monica Lang-Lois

Estate of Douglas William Payne

Estate of Edward Freeman

Estate of Elizabeth Dorothy Souter

Estate of Elizabeth Harriette Barnett

Estate of Eric William Markham

Estate of Eva Walker

Estate of Evelyn Gordon Stuart Harrison

Estate of Ewan MacGregor McMillan

Estate of Frank Ian Wemyss

Estate of Franz Johann Krieger

Estate of Frederick J Brunskill

Estate of Geoffrey Charles Sargeant

Estate of Gerald David Prestoe Tarrant

Estate of Gilbert Anthony Hay

Estate of Jean Hartstonge

Estate of Jeremy Charters

Estate of Jill Granger

Estate of John Joseph MacNab

Estate of John William Wray

Estate of June Whiting

Estate of L.C. Lane

Estate of Lady Joan Mary Gillies

Estate of Leslie Charles Doubleday

Estate of Lorraine Krom

Estate of Margaret Hazelton

Estate of Margaret Nellie Wilson

Estate of Margaret Olive Bear

Estate of Marie Lorna Horsfield

Estate of Mary Patricia Wilson

Estate of Pauline Staples Cameron

Estate of Peter Hames Dare

Estate of Peter John Mayes

Estate of Peter Malcolm Edmonds

Estate of Phyllis Doreen Kerr

Estate of Rita Merle Diggs

Estate of Roy Tyson Bain

Estate of Ruth Alice Farnsworth

Estate of Shirley Sarah Elizabeth Keighley

Estate of Thomas Watson Devine

Estate of Tonia U'Dell Forbes

Estate of Valerie Innes Spencer

Estate of Walter Matthew Malcolm

Estate of William Greig

Estate of William Henry Carter

Estate of Yvonne June Davison

Gauvin Family Foundation

Gaynor Charitable Nominees Ltd

Geyser Community Foundation Wallace Trust Fund

Heathcote Trust

Holland Beckett Law Charitable Trust

J A Redpath Charitable Trust

James Mutch Foundation

Kenneth More No 1 Trust

Lois Macfarlane Trust

Mae & Betty Sherratt Charitable Trust

Marcia Lousley Charitable Trust

Marg-Rose Linder Charitable Trust

Maurice Hughes Downer Charitable Trust

Peter & David Picot Charitable Trust

Polmadie Charitable Trust

Pukerua Bay Charitable Trust

Regatta Trust

RH Tripp Family Charitable Trust

Riverlea Trust

Ryan Perpetual Charitable Trust

Sellar Charitable Trust

Southerly46 Trust

The Bernard Cotterell Charitable Trust

The Frank & May Griffith Trust

The Jogia Charitable Trust

The Johnstone Trust

The Marjorie M Stead Trust

The Melville R & Thelma E Overend Perpetual Trust

The Molly Fulton Family Fund

The Phyllis Thomas & Roy Thomas Charitable Trust

The Roger Vernon Charitable Trust

The Timothy Blair Trust

Verkerk Trust

W A E & N L Lourie Charitable Trust

West Georgia Trust

Wildermoth Family Trust

William Downie Stewart Charitable Trust

William Hanna Trust

BRANCHES & AREAS NGĀ PEKA ME NGĀ ROHE

We deeply appreciate the financial support from Red Cross branches and Area Councils over the past year. Your contributions are a vital part of the humanitarian impact we achieve together.

We would also like to make a special acknowledgement of our branch-run Red Cross shops, which not only provide important financial support, but also create connections, opportunities to volunteer, and a visible Red Cross presence across Aotearoa New Zealand. Thank you for everything you contribute.

New Zealand Red Cross Balclutha Branch

New Zealand Red Cross Buller Branch

New Zealand Red Cross Canterbury Area Council

New Zealand Red Cross Central Area Council

New Zealand Red Cross Central Hawke's Bay Branch

New Zealand Red Cross Dannevirke Branch

New Zealand Red Cross Dunedin Branch

New Zealand Red Cross East-West Area Council

New Zealand Red Cross Geraldine Branch

New Zealand Red Cross Gore Branch

New Zealand Red Cross Hokitika Branch

New Zealand Red Cross Huntly Branch

New Zealand Red Cross Kaitaia Branch

New Zealand Red Cross Kaituna Branch

New Zealand Red Cross Kerikeri Branch

New Zealand Red Cross Levin Branch

New Zealand Red Cross Marlborough Branch

New Zealand Red Cross Methven Branch

New Zealand Red Cross Motueka Branch

New Zealand Red Cross Napier Branch

New Zealand Red Cross Nelson Branch

New Zealand Red Cross New Plymouth Branch

New Zealand Red Cross Palmerston North Branch

New Zealand Red Cross Putaruru Branch

New Zealand Red Cross Taupo Branch

New Zealand Red Cross Tauranga Branch

New Zealand Red Cross Upper Hutt Branch

New Zealand Red Cross Waiheke Branch

New Zealand Red Cross Waimate Branch

New Zealand Red Cross Waitoa Branch

New Zealand Red Cross Whanganui Branch

HONOURS & AWARDS

NGĀ TOHU RAUKURA

NATIONAL AWARDS

MERITORIOUS SERVICE AWARD

Karen Clare
Warren Johnstone
Lindsay Taylor
Trudy Taylor

HONORARY LIFE MEMBERSHIP

Anne Babbage
Marty Barrett
Ray Beaven
Lois Blackmore
Gypsy Chant
Janet Dunn
Patricia Dyde
Yvonne Finnimore
Ngaire Gibson
Emma Hunt
Rosa MacPherson
Barrie Marsh
Lucy McCutcheon
Lindsay Taylor
Trudy Taylor

JENNIFER CLARK MEMORIAL SCHOLARSHIP

Alexandra Vaughan

NATIONAL CERTIFICATE OF COMMENDATION

Krystal Boyes
Tim Caughley
Frank de Lange

NATIONAL CERTIFICATE OF APPRECIATION

Lou Brookes
Jill Caughley
Sue Chamberlain
Michael Donoghue
Pip Mabin
Sean Stewart
Anna Wylie

LONG SERVICE AWARDS

65 YEARS

Allen Little

60 YEARS

Gaynor Carsell
Allison Craw
Richard Menzies

50 YEARS

Beverley Fairley
Val Johns
Lynette Lovett
Joy Roberts
Jocelyn Rooney
Annette Scott
Kathryn Smith

45 YEARS

Johanna Konings
Jeanette Pattenden

40 YEARS

Kylie Harris
Susan Johnston
Virginia Mayo
Gabrielle Menzies
Rosalind Preston
Malcolm Walker

NATIONAL DIRECTORY

RĀRANGI Ā-MOTU

NATIONAL BOARD

NATIONAL PRESIDENT
John Dyer NZGD

VICE-PRESIDENT
Patrick Cummings JP

NATIONAL YOUTH REPRESENTATIVE
Dan Wilden

BOARD MEMBERS
Amanda Aye

Sue Chamberlain

Dr Mat Darling

Mikaela Hight

Warren Johnstone retired in Nov 2025

Greg Rimmer-Hollyman

Niall Shepherd QSM JP

Reuben Tucker

NEW ZEALAND RED CROSS REPRESENTATIVE
ON THE IFRC GOVERNING BOARD
Kerry Nickels KSO

PATRON
Her Excellency The Rt Hon Dame Cindy Kiro, GNZM, QSO, Governor-General of New Zealand

COUNSELLORS OF HONOUR
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Lynette Jones CNZM

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Penny Mason ONZM

Dr Jenny McMahon ONZM MBE FNM CRSNZ

Patricia O'Brien QSO

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Jane Smith

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John Stevens

Jerry Talbot HDA

The Very Reverend Gavin Yates

MANAGEMENT

SECRETARY GENERAL
Sarah (Norm) Stuart-Black QSO

GENERAL MANAGER
ENGAGEMENT AND ENTERPRISE

Shane Chisholm

GENERAL MANAGER
ORGANISATIONAL SERVICES (TO MAY 2026)

Jane Derbyshire

EXECUTIVE DIRECTOR
OFFICE OF THE SECRETARY GENERAL

Alexandra Pierard

POU ĀRAHI MĀORI
Isaia Piho

GENERAL MANAGER (ACTING)
MIGRATION (FROM OCTOBER 2025)

Isaia Piho

GENERAL MANAGER
MIGRATION (TO OCTOBER 2025)

Sue Price

GENERAL MANAGER
PEOPLE, EXPERIENCE, AND SUPPORT

Fiona Ross

GENERAL MANAGER (ACTING)
ORGANISATIONAL SERVICES (FROM MAY 2026)

Shared between Fiona Ross and Sean Stewart

GENERAL MANAGER
EMERGENCY MANAGEMENT AND INTERNATIONAL

Sean Stewart

GET INVOLVED

WHAI WĀHI MAI



BECOME A SUPPORTER

Whether it's delivering a hot meal to our vulnerable neighbours, giving a warm Kiwi welcome to former refugees, or responding at a moment's notice to disasters and conflict with urgent relief, your donation will make a life-changing difference.

LEAVE A LASTING GIFT IN YOUR WILL

Leaving a gift to New Zealand Red Cross in your will is one of the most significant and lasting ways you can help people in need in Aotearoa New Zealand and around the world, now and for future generations.

FUNDRAISE FOR US

Whether it's taking part in our Annual Appeal, running a marathon or holding a bake sale, fundraising is fun and every dollar you raise will help people in need.

BECOME A PARTNER

Our corporate partnerships are vital to driving meaningful impact in communities across Aotearoa New Zealand and beyond. With the support of our partners, we're able to extend a helping hand to those who need it most, wherever they may be.

JOIN US

By becoming a New Zealand Red Cross member, you are joining one of the largest humanitarian organisations in the world and can make a real difference in your community. Whether you are part of a branch, working in a Disaster Welfare and Support Team or volunteering for one of our many community activities, you will be an important part of the New Zealand Red Cross whānau | family.

TAKE A NEW ZEALAND RED CROSS FIRST AID COURSE

Learn lifesaving skills from the world's leader in first aid right here in Aotearoa New Zealand, or purchase a quality first aid kit for your home, car or workplace from our online shop.

SHOP

Donate your quality goods, volunteer or shop at one of our Red Cross Shops around Aotearoa New Zealand.

CONNECT

Join us online:

facebook.com/NewZealandRedCross

linkedin.com/company/new-zealand-red-cross

instagram.com/nzredcross

NEW ZEALAND
RED CROSS
RĪPEKA WHERO AOTEAROA

HERE FOR HUMANITY
MŌ KOUTANGATA